

Lafourche Parish
Communications District

P.O. Box 1157, Raceland, LA 70394
Phone (985) 537-3580 Fax (985) 537-6906

**Lafourche Parish Communications District
2016 Meeting Dates**

Meeting Time: 1:00 PM

Location:

**Lafourche Parish Communications District
111 Dunkleman Drive
Raceland, LA 70394**

Thursday, January 7, 2016, Rescheduled to January 21, 2016

Thursday, April 7, 2016 Rescheduled to April 28, 2016

Thursday, July 7, 2016

Thursday, October 6, 2016

Thursday, December 1, 2016

LAFOURCHE PARISH COMMUNICATIONS DISTRICT

4 year term

7 - Member Board

RS 33:9103 created

Act 1029 / 1999 Legislative Session

Ordinances: 1484,1519,1523,1541,1880,1896, and 1904

<u>BOARD MEMBERS</u>	<u>DATE APPOINTED</u>	<u>TERM EXPIRES</u>
Sec./Treas. Deborah G. Gautreaux P.O. Box 489 129 West 33 rd St. Cut Off, LA 70345 798-7259 hm, 632-7192 wk 637-1664 or 291-1664 cell e-mail: lad1@viscom.net Administrator Lafourche Ambulance District	10/26/04 re-appt 10/14/08 re-appt 11/13/2012	10/26/08 South Lafourche 10/13/2012 11/12/2016
Vice Chairman Christopher "Chris" Boudreaux 743 Highway 20 Thibodaux, LA 70301 633-2147 hm 537-7603, 532-8174 wk, 637-5195 cell e-mail: chris@lafourchegov.org Lafourche Parish Council EOC Director	1/13/05 (replacement) re-appt 9/23/08 re-appt 9/24/2012	1/13/09 Lafourche Parish Council 9/23/2012 9/23/2016
Mark Fontenot 113 Alma St Thibodaux, LA 70301 447-8732 hm, 448-0618 wk, 448-0619 fax e-mail: stjohn410@hotmail.com	11/6/04 re-appt 3/10/09 re-appt 3/26/2013	11/6/08 North Lafourche 3/9/2013 3/25/2017
Tom Simons 210 Davis Drive Thibodaux, LA 70301 448-5865 wk, 287-1745 cell e-mail: t.simons@ci.thibodaux.la.us City of Thibodaux/Emergency Preparedness/Risk Manager	9/22/2015	9/22/2019 City of Thibodaux
Chief Reggie Pitre 2124 S Alex Plaisance Blvd Golden Meadow, LA 70357 475-5213 or 379-6433 cell e-mail: chief@townofgoldenmeadow.com Chief - Town of Golden Meadow	9/11/2012	9/10/2016 Town of Golden Meadow
Eric Benoit 338 Myrtle Drive Lockport, LA 70374 wk 532-8174 cell 985-709-1900 e-mail: ericb@lafourchegov.org Employed Lafourche Parish Council	April 24, 2012	April 23, 2016 Central Lafourche
Chairman Warren Vedros P.O. Box 265 Lockport, LA 70374 532-9799 wk, 413-9772 cell, 532-2420 hm, 572-9445 Pager e-mail: wved@lockportpd.com Chief Lockport Police Dept.	8/21/01 re-appt 8/22/05 re-appt 8/11/09 re-appt 8/27/2013	8/21/05 Town of Lockport 8/21/09 8/10/2013 8/27/2017

Lafourche Parish Communications District Board 2016 Meeting Attendance

Board Member	Jan.	April	July	Oct	Dec
Date of Meeting	<u>1/7/2016</u> <u>Rescheduled</u> <u>1/21/2016</u>	<u>4/7/201</u> <u>6</u>	<u>7/7/2016</u>	<u>10/6/2016</u>	<u>12/1/2016</u>
Warren Vedros Town of Lockport	P				
Debbie Gautreaux South Lafourche	P				
Chris Boudreaux Lafourche Parish Council	P				
Mark Fontenot North Lafourche	P				
Eric Benoit Central Lafourche	P				
Reggie Pitre Town of Golden Meadow	A				
Tom Simons City of Thibodaux	P				

P / Present

A / Absent

NOTICE OF PUBLIC MEETING

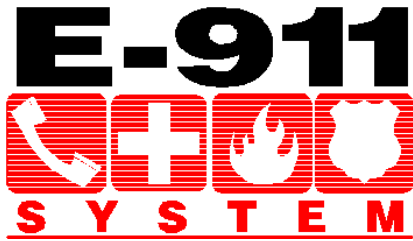


LAFOURCHE PARISH COMMUNICATIONS DISTRICT

Date: April 28, 2016
Time: 1:00 p.m.
Location: **L.P.C.D. PSAP / Conference Room**
111 Dunkleman Dr.
Raceland, LA 70394

BOARD MEETING AGENDA

- 1.) Meeting called to order by Chairman Vedros
- 2.) Pledge of Allegiance to the Flag
- 3.) Roll call by Valerie Adams
- 4.) Comments from the Public
- 5.) Minutes January 21, 2016 Board Meeting
- 6.) Secretary/Treasurer Report
 - a.) Bourgeois Bennett Annual Audit Report
 - b.) January, February and March 2016 Financial Reports
 - c.) Proposed 2016 Amended Budget
- 7.) New Business
 - a.) Resolution 2016-4-1 Wireline increase
 - b.) Intrado Quote 10570 Power Locate
 - c.) Console Cleaning Services Quote 1825
 - d.) Johnson Control Annual Maintenance Estimate 1-CX7JJFB \$7,350
 - e.) 2016 Legislation HB 805 and HB 678
- 8.) Old Business
- 9.) Chairman's Report
- 10.) Administrator's Report
 - a.) January, February, and March 2016 PSAP Reports
- 11.) Comments from Board Members
- 12.) Adjourn



Lafourche Parish Communications District

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January 21, 2016
Board Meeting Minutes

Chairman Warren Vedros called the meeting of the Lafourche Parish Communications District to order at 1:00 PM.

Valerie Adams led the Pledge of Allegiance.

Chairman Vedros called for **Roll Call** by **Valerie Adams**.

Board Members recorded as present:

Chris Boudreaux	Eric Benoit	Tom Simons
Deborah Gautreaux	Reggie Pitre	Warren Vedros
Mark Fontenot		

Absent: Reggie Pitre

Also Present: Katie Zeringue-LPCD
Valerie Adams-LPCD
Jason Akers-Foley and Judell

Chairman Vedros called for **Comments from the Public**.

No public comments presented.

Chairman Vedros called for **Approval of the December 3, 2015 Board Meeting Minutes**.

Mr. Eric Benoit moved for a motion to accept the December 3, 2015 minutes as written. The motion was seconded by **Mr. Tom Simons**. No discussion. Motion carried with no dissenting votes.

Chairman Vedros called for the **Secretary/Treasurer's Report**.

Ms. Deborah Gautreaux presented the **December 2015 financial reports**.

Mr. Chris Boudreaux moved for a motion approving the December 2015 financial reports as presented. The motion was seconded by **Mr. Mark Fontenot**. No discussion. Motion carried with no dissenting votes.

Ms. Katie Zeringue presented the **Bank Resolution 2016-01-01**. Discussion.

Mr. Boudreaux moved for a motion to accept Bank Resolution 2016-01-01 and to approve adding the Administrative Assistant to the signature cards. The motion was seconded by **Mr. Benoit**. No discussion. Motion carried with no dissenting votes

Ms. Katie Zeringue presented the **Louisiana Legislative Auditor Compliance Questionnaire**.

Mr. Boudreaux moved for a motion approving the Louisiana Legislative Auditor Compliance as presented. The motion was seconded by **Mr. Simons**. No discussion. Motion carried with no dissenting votes.

Ms. Katie Zeringue presented the **Bourgeois Bennett Auditor Compliance Questionnaire**.

Mr. Benoit moved for a motion approving the Bourgeois Bennett Auditor Compliance as presented. The motion was seconded by **Ms. Gautreaux**. No discussion. Motion carried with no dissenting votes.

Chairman Vedros called for **Building Report**. None.

Chairman Vedros called for **New Business**.

Chairman Vedros asked for Mr. Jason Akers with Foley & Judell to present a resolution giving preliminary approval to the issuance of not to exceed Six Hundred Twenty-Five Thousand Dollars (\$625,000) of Excess Revenue Bonds of the Lafourche Parish Communications District, State of Louisiana; providing certain terms of said Bonds, making application to the State Bond Commission for the approval of said Bonds, and providing for other matters in connection therewith.

Discussion.

Mr. Boudreaux moved for a motion approving to move forward with bonding up to \$625,000. The motion was seconded by **Mr. Benoit**. No discussion. Motion carried with no dissenting votes.

Chairman Vedros stated that Item 8b under New Business should be Pictometry Agreement with 911 and Lafourche Parish Assessor not Lafourche Parish Government

Mr. Tom Simons moved for a motion to deviate from the agenda and change Item 8b under New Business to Pictometry Agreement with 911 and Lafourche Parish Assessor. The motion was seconded by **Mr. Mark Fontenot**. No discussion. Motion carried with no dissenting votes.

Chairman Vedros inquired about doing a partnership with Lafourche Parish Assessor to conduct a new fly over to update the Pictometry images for the entire parish. LPCD would cover 1/4 of the cost over three years (Approximately \$16,020.68/year).

Mr. Boudreaux moved for a motion approving the Pictometry partnership as presented. The motion was seconded by **Ms. Gautreaux**. No discussion. Motion carried with no dissenting votes.

Ms. Zeringue presented the **Liebert Annual Maintenance Agreement**. Discussion.

Mr. Benoit moved for a motion approving the Liebert Annual Maintenance Agreement as presented. The motion was seconded by **Mr. Boudreaux**. Motion carried with no dissenting votes.

Chairman Vedros informed the board about discussing the Employee Pay Scale. **Ms. Zeringue** suggests that she would like to see a 5% increase for all staff. This will be effective on the next pay period.

Ms. Gautreaux moved for a motion to discuss the 5% increase for all staff. The motion was seconded by **Mr. Boudreaux**. Motion carried with no dissenting votes. Discussion.

Mr. Boudreaux moved for a motion to approve the 5% increase for all staff. The motion was seconded by **Mr. Simons**. Motion carried with no dissenting votes. Discussion.

Ms. Zeringue presented the recommendation from Tusa Consulting on RFP for Tower. Tusa Consulting recommends awarding the contract to Custom Towers for \$217,810.

Mr. Benoit moved for a motion to award the contract to Custom Towers. The motion was seconded by **Ms. Gautreaux**. No discussion. Motion carried with no dissenting votes.

Chairman Vedros called for **Old Business**.

Ms. Katie Zeringue stated there was none.

Chairman Vedros called for **Chairman's Report**.

Chairman Vedros stated there was none.

Chairman Vedros called for **Administrator's Report**.

Ms. Zeringue presented the December 2015 PSAP Reports and 2015 Annual PSAP Reports.

Chairman Vedros called for **Comments from Board Members**.

None.

Mr. Benoit moved for a motion **to adjourn**. *The motion was seconded by Ms. Gautreaux. No discussion. Motion carried with no dissenting votes.* (Meeting adjourned at 1:26 PM).

Warren Vedros, Chairman

Deborah Gautreaux, Secretary/Treasurer

Katie Zeringue, Administrator

Monthly Re-occurring Bills			Paid	Ck #
Jan-16				
AT&T	\$337.79		1/22/2016	7219
AT&T U-Verse	\$ 210.31		1/19/2016	7211
Att	\$ 8,408.39		1/28/2016	7220
Blue Cross Blue Shield	\$ 7,410.29		1/28/2016	7221
Callais Office Supply	\$47.70	inv 0151219-002	1/8/2016	7202
Callais Office Supply	\$815.47	inv 0151219-001	1/8/2016	7202
Callais Office Supply	\$9.91	inv 0151449-001	1/20/2016	7209
Callais Office Supply	\$23.85	inv 0151449-002	1/20/2016	7209
Callais Office Supply	\$23.12	inv 0151219-003	1/20/2016	7209
Callais Office Supply	\$322.22	inv 015168-001	1/28/2016	7223
Dearborn	\$ 609.14		1/22/2016	7218
Entergy	\$ 3,759.95		1/28/2016	7222
Kentwood	\$ 44.62		1/8/2016	7203
Lafourche Water Dist	\$ 15.05		1/19/2016	7208
Language Line	\$ 23.12	inv 0151219	1/19/2016	7210
LaJaunie's Pest Control	\$ 120.00	inv 30083	1/9/2016	7212
LaJaunie's Pest Control	\$ 120.00	inv 30083	1/28/2016	7224
Sprint Phase I				
South Coast Gas	\$ 23.66		1/19/2016	7207
Triparish.net	\$ 97.92	inv 105236	1/8/2016	7201
Verizon				
Vision	\$ 2,568.05		1/19/2016	7206
Voiance				
Wal-Mart	\$ 172.55		1/22/2016	7217
Total	\$25,163.11			
(Non re-occurring invoices)				
Perdido Beach Resort	\$ 516.15	r7770f/R7770E		7198
Valerie Adams	\$ 184.00	Per diem		7200
Katie Zeringue	\$ 184.00	Per diem		7199
Tusa	\$ 4,640.00	inv 14247	1/19/2016	7205
Family Dr Clinic	\$ 105.00		1/20/2016	7213
Todd Terrebonne	\$ 480.00	inv 16-0045	1/20/2016	7214
Intrado	\$ 800.00	inv 5032405	1/22/2016	7216
Pictometry	\$ 3,921.84	inv 174013LALAFO	1/22/2016	7215
Total Non Re-occurring	\$ 10,830.99			
	\$ 10,830.99			

	\$ 2,614.87		
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	\$ 46,036.33			

Lafourche Parish Communications District

Profit & Loss Budget vs. Actual

04/01/16

Cash Basis

January through December 2016

	Jan - Dec 16	Budget	\$ Over Budget	% of Budget
Income				
Interest Earnings	98.01	1,000.00	-901.99	9.8%
Miscellaneous Income	172.05			
Revenue Bond Proceeds	0.00	600,000.00	-600,000.00	0.0%
Service Charge - Wireless	196,965.14	790,000.00	-593,034.86	24.9%
Service Charge - Wireline	92,501.05	348,000.00	-255,498.95	26.6%
Total Income	289,736.25	1,739,000.00	-1,449,263.75	16.7%
Expense				
Accounting/Auditing Fees	0.00	12,000.00	-12,000.00	0.0%
Advertising	264.00	1,000.00	-736.00	26.4%
Bond Debt Interest	19,350.00	38,700.00	-19,350.00	50.0%
Bond Debt Principal	0.00	135,000.00	-135,000.00	0.0%
Building expense/Rental	18,381.90	70,000.00	-51,618.10	26.3%
Capital expenditures	51,214.52	778,604.00	-727,389.48	6.6%
Employee Uniforms	0.00	1,000.00	-1,000.00	0.0%
Equipment maintenance	2,208.42	6,000.00	-3,791.58	36.8%
Gas/Mile/Auto Maintenance	459.29	500.00	-40.71	91.9%
Health insurance	25,355.43	82,000.00	-56,644.57	30.9%
Legal	0.00	500.00	-500.00	0.0%
Liability Insurance	0.00	45,000.00	-45,000.00	0.0%
Maintenance Contracts	8,977.01	26,000.00	-17,022.99	34.5%
Mapping	0.00	5,000.00	-5,000.00	0.0%
Medical Expense	105.00	1,000.00	-895.00	10.5%
Memberships/dues/subscriptions	0.00	1,000.00	-1,000.00	0.0%
Miscellaneous	0.00	500.00	-500.00	0.0%
Oper/Clean supply	4,391.77	10,000.00	-5,608.23	43.9%
Payroll Expenses	155,300.33	555,000.00	-399,699.67	28.0%
Postage and Freight	98.00	500.00	-402.00	19.6%
Professional Fees	5,210.03	40,000.00	-34,789.97	13.0%
Public Education	448.00	1,000.00	-552.00	44.8%
Rental Equipment	785.52	2,200.00	-1,414.48	35.7%
Telephone Service Charge	36,307.58	110,000.00	-73,692.42	33.0%
Travel and training	884.15	6,000.00	-5,115.85	14.7%
Wireless Phase I	2,692.20	10,000.00	-7,307.80	26.9%
Total Expense	332,433.15	1,938,504.00	-1,606,070.85	17.1%
Net Income	-42,696.90	-199,504.00	156,807.10	21.4%

Lafourche Parish Communications District
2015 Deposit Detail
 January through March 2016

Type	Num	Date	Name	Account	Amount
Deposit		01/19/2016		Capital One Inv...	32,263.39
			Louisiana Dept. ...	Service Charge ...	-32,263.39
TOTAL					-32,263.39
Deposit		01/20/2016		Capital One Inv...	1,744.34
			Allvoi	Service Charge ...	-1.09
			BullsEye c/o Bill...	Service Charge ...	-44.32
			East Ascension ...	Service Charge ...	-1,395.90
			Entelegent Solut...	Service Charge ...	-11.88
			Interface Securit...	Service Charge ...	-44.00
			MetTel of Louisi...	Service Charge ...	-160.38
			Vonage America	Service Charge ...	-45.54
			Google North A...	Service Charge ...	-10.94
			Working Assets ...	Service Charge ...	-30.29
TOTAL					-1,744.34
Deposit		01/25/2016		Capital One Inv...	743.38
			ACN Communic...	Service Charge ...	-4.32
			Cox Communic...	Service Charge ...	-23.74
			DeltaComm	Service Charge ...	-83.16
			Hunt Telecomm...	Service Charge ...	-54.00
			jive Communica...	Service Charge ...	-2.18
			Level 3 Commu...	Service Charge ...	-270.00
			nexVortex	Service Charge ...	-6.54
			TEC of Jackson	Service Charge ...	-29.70
			8x8, Inc	Service Charge ...	-164.34
			Cause Based C...	Service Charge ...	-2.55
			GreatCall Inc	Service Charge ...	-90.95
			TING Inc	Service Charge ...	-10.20
			Ready Wireless...	Service Charge ...	-1.70
TOTAL					-743.38
Deposit		01/25/2016		Capital One Inv...	95,088.08
			Bell South	Service Charge ...	-10,561.37
			AT&T	Service Charge ...	-639.54
			bandwidth.com I...	Service Charge ...	-31.68
			Birch Communi...	Service Charge ...	-1,378.92
			Birch Communi...	Service Charge ...	-9.18
			Comcast Phone...	Service Charge ...	-542.85
			MCImetro Acce...	Service Charge ...	-274.28
			Reserve Teleco...	Service Charge ...	-178.75
			Sprint Communi...	Service Charge ...	-17.82
			Vonage America	Service Charge ...	-1,018.67
			ymax Communi...	Service Charge ...	-51.80
			Acadiana Cellul...	Service Charge ...	-302.94
			bandwidth.com I...	Service Charge ...	-25.24
			Houma Thiboda...	Service Charge ...	-38,533.76
			Globalstar USA ...	Service Charge ...	-16.83
			Lafayette MSA ...	Service Charge ...	-164.93
			Louisiana RSA ...	Service Charge ...	-148.10
			Louisiana RSA ...	Service Charge ...	-180.92
			New Cingular W...	Service Charge ...	-2,200.52
			T-Mobile Centra...	Service Charge ...	-1,253.84
			T Mobile West ...	Service Charge ...	-79.94
			Verizon Wireless	Service Charge ...	-37,476.20
TOTAL					-95,088.08

Lafourche Parish Communications District
2015 Deposit Detail
 January through March 2016

Type	Num	Date	Name	Account	Amount
Deposit		01/28/2016		Capital One Inv...	12,685.86
			Consumer Cellu...	Service Charge ...	-4,657.70
			Charter Advanc...	Service Charge ...	-7,816.50
			Granite Teleco...	Service Charge ...	-174.24
			Momentum Busi...	Service Charge ...	-37.42
TOTAL					-12,685.86
Deposit		01/29/2016		JPMorgan Cha...	10.20
				Interest Earnings	-10.20
TOTAL					-10.20
Deposit		01/29/2016		JPMorgan Cha...	0.00
TOTAL					0.00
Deposit		01/31/2016		Capital One Bo...	4.77
				Interest Earnings	-4.77
TOTAL					-4.77
Deposit		01/31/2016		Capital One Inv...	30.88
				Interest Earnings	-30.88
TOTAL					-30.88
Deposit		01/31/2016		Operating Capi...	2.54
				Interest Earnings	-2.54
TOTAL					-2.54
Deposit		01/31/2016		Cash-Payroll x...	0.98
				Interest Earnings	-0.98
TOTAL					-0.98
Deposit		01/31/2016		Cash-Payroll x...	0.00
TOTAL					0.00
Deposit		01/31/2016		Capital One Bo...	0.00
TOTAL					0.00
Deposit		01/31/2016		Capital One Inv...	0.00
TOTAL					0.00

Lafourche Parish Communications District
2015 Deposit Detail
 January through March 2016

Type	Num	Date	Name	Account	Amount
Deposit		02/02/2016		Capital One Inv...	15,275.29
			Perdodo Beach ...	Miscellaneous I...	-172.05
			Sprint Spectrum...	Service Charge ...	-15,103.24
TOTAL					-15,275.29
Deposit		02/17/2016		Capital One Inv...	3,117.59
			Eatel Advanced ...	Service Charge ...	-1,423.62
			Windstream Cor...	Service Charge ...	-1,693.97
TOTAL					-3,117.59
Deposit		02/22/2016		Capital One Inv...	356.89
			Access Point	Service Charge ...	-5.45
			ACN Communic...	Service Charge ...	-3.24
			earlink	Service Charge ...	-83.16
			Interface Securit...	Service Charge ...	-46.00
			Hunt Telecomm...	Service Charge ...	-54.00
			jive Communica...	Service Charge ...	-2.18
			nexVortex	Service Charge ...	-6.54
			Sprint Communi...	Service Charge ...	-17.82
			TEC of Jackson	Service Charge ...	-29.70
			Cause Based C...	Service Charge ...	-2.55
			GreatCall Inc	Service Charge ...	-92.65
			Ready Wireless,...	Service Charge ...	-1.70
			TING Inc	Service Charge ...	-11.90
TOTAL					-356.89
Deposit		02/29/2016		Capital One Inv...	31,223.99
			Latelco	Service Charge ...	-31,176.47
			SJI	Service Charge ...	-47.52
TOTAL					-31,223.99
Deposit		02/29/2016		Capital One Inv...	41,002.18
			Bell South	Service Charge ...	-9,660.76
			bandwidth.com I...	Service Charge ...	-37.62
			AT&T	Service Charge ...	-649.44
			Comcast Phone...	Service Charge ...	-530.44
			Granite Teleco...	Service Charge ...	-166.32
			Level 3 Commu...	Service Charge ...	-80.00
			Momentum Busi...	Service Charge ...	-36.34
			Acadiana Cellul...	Service Charge ...	-276.85
			bandwidth.com I...	Service Charge ...	-26.09
			Globalstar USA ...	Service Charge ...	-16.83
			Houma Thiboda...	Service Charge ...	-27,412.70
			Lafayette MSA ...	Service Charge ...	-128.75
			Louisiana RSA ...	Service Charge ...	-107.71
			Louisiana RSA ...	Service Charge ...	-143.05
			New Cingular W...	Service Charge ...	-1,729.28
TOTAL					-41,002.18

Lafourche Parish Communications District
2015 Deposit Detail
 January through March 2016

Type	Num	Date	Name	Account	Amount
Deposit		02/29/2016		Cash-Payroll x...	0.65
				Interest Earnings	-0.65
TOTAL					-0.65
Deposit		02/29/2016		Capital One Inv...	30.71
				Interest Earnings	-30.71
TOTAL					-30.71
Deposit		02/29/2016		Capital One Bo...	4.55
				Interest Earnings	-4.55
TOTAL					-4.55
Deposit		02/29/2016		Operating Capi...	1.83
				Interest Earnings	-1.83
TOTAL					-1.83
Deposit		02/29/2016		JPMorgan Cha...	10.90
				Interest Earnings	-10.90
TOTAL					-10.90
Deposit		03/10/2016		Capital One Inv...	8,126.68
			Access Point	Service Charge ...	-5.45
			Charter Advanc...	Service Charge ...	-7,936.85
			Reserve Teleco...	Service Charge ...	-184.38
TOTAL					-8,126.68
Deposit		03/21/2016		Capital One Inv...	48,010.57
			Bell South	Service Charge ...	-9,795.45
			Access Point	Service Charge ...	-2.18
			bandwidth.com I...	Service Charge ...	-37.62
			AT&T	Service Charge ...	-675.18
			ACN Communic...	Service Charge ...	-4.32
			Comcast Phone...	Service Charge ...	-534.39
			DeltaComm	Service Charge ...	-83.16
			East Ascension ...	Service Charge ...	-1,427.58
			Granite Teleco...	Service Charge ...	-176.22
			Hunt Telecomm...	Service Charge ...	-60.00
			jive Communica...	Service Charge ...	-2.18
			Level 3 Commu...	Service Charge ...	-516.00
			Momentum Busi...	Service Charge ...	-36.34
			nexVortex	Service Charge ...	-6.54
			Reserve Teleco...	Service Charge ...	-188.99
			TEC of Jackson	Service Charge ...	-29.70
			Sprint Communi...	Service Charge ...	-35.64
			Acadiana Cellul...	Service Charge ...	-286.95
			bandwidth.com I...	Service Charge ...	-25.24
			Cause Based C...	Service Charge ...	-2.55
			Houma Thiboda...	Service Charge ...	-31,639.56
			Globalstar USA ...	Service Charge ...	-18.51
			GreatCall Inc	Service Charge ...	-93.50

Lafourche Parish Communications District
2015 Deposit Detail
January through March 2016

Type	Num	Date	Name	Account	Amount
			Lafayette MSA ...	Service Charge ...	-148.10
			Louisiana RSA ...	Service Charge ...	-122.86
			Louisiana RSA ...	Service Charge ...	-160.73
			New Cingular W...	Service Charge ...	-1,887.48
			Ready Wireless,...	Service Charge ...	-1.70
			TING Inc	Service Charge ...	-11.90
TOTAL					-48,010.57

Offered by: _____
Seconded by: _____

RESOLUTION
2016-04-01

A RESOLUTION, PURSUANT TO LA R.S. 33:9101 ET SEQ. AS AMENDED BY THE LOUISIANA LEGISLATURE, UPDATING THE EMERGENCY TELEPHONE SERVICE CHARGE ON FIXED LOCATION WIRE LINE SERVICE USERS TO 2016 AT&T TARIFF RATES; CONVERTING SAID TARIFF RATES TO FLAT RATE BASIS; ESTABLISHING THE RATES FOR RESIDENTIAL AND BUSINESS FIXED LOCATION WIRE LINE SERVICE USERS; AND OTHERWISE PROVIDING WITH RESPECT THERETO.

WHEREAS, in 1989 by majority approval of the voters of Lafourche Parish the Lafourche Parish Communications District was provided the authority to impose a 911 service charge throughout the entirety of the District at a maximum allowed collection for fixed location wire line service subscribers not to exceed 5% of the tariff rate based on the highest amount charged for basic service within the District by an exchange access service provider or equivalent; and,

WHEREAS, the Lafourche Parish Communications District Board as allowed by LA R.S. 33:9106 as amended by the Louisiana Legislature converted the rate schedule for its service charge to flat rate on December 7, 1999 in an effort to stabilize wire line income for the District; and,

WHEREAS, AT &T Louisiana confirms in publication entitled LA---16---0008 General Exchange Guidebook Twenty Second Revised Page 2.1 Effective January 1, 2016 a tariff rate increase for both residential and business wire line subscribers located in Zone 1 which includes Lafourche Parish and depicts the rate for Residential Flat Rate being \$25.00 per month and Business Single Line Flat Rate Service being \$ 114.00 per month; and,

WHEREAS, the District Board in its' need to remedy the disparaging loss in revenues due to the critical and ever increasing loss of wire line service subscribers must consider all responsible funding options and sources with prudence and .

NOW, THEREFORE BE IT RESOLVED, that the Lafourche Parish Communications District Board, pursuant to LA R.S. 33:9101 et seq. as amended by the Louisiana Legislature, hereby authorizes the tariff based flat fee emergency telephone service charge (911 service charge) paid by Residential service users of fixed location wire line (i.e., landline telephone exchange service), whose address is within the boundaries of Lafourche Parish, to the amount equal to 5% of the present tariff based rate, or \$1.25 per access line per month.

NOW, THEREFORE BE IT FURTHER RESOLVED, that the Lafourche Parish Communications District Board, in recognition of the burden of taxation on the business community within the Parish, hereby further authorizes the tariff based flat fee emergency telephone service charge paid by Business service users of fixed location wire line, whose address is within the boundaries of Lafourche Parish, to the amount equal to 3.07% of the present tariff based rate, or \$3.50 per access line per month.

WHEREUPON the motion was put to a vote and the vote thereon was as follows:

YEAS:
NAYS:
ABSENT AND NOT VOTING:

I, Deborah Gautreaux, Secretary/Treasurer of the Lafourche Parish Communications District Board, do hereby certify that the foregoing is a true and correct copy of a resolution adopted by the assembled Board during special public meeting held on April 28, 2016

Given under my official signature on this 28th day of April, 2016

Deborah Gautreaux, Secretary Treasurer
Lafourche Parish Communications District

Planned Service

CUSTOMER LAFOURCHE PARISH 911 BUILDING
LOCAL JOHNSON CONTROLS OFFICE 2835 HESSMER AVE METAIRIE , LA 70002-7021
AGREEMENT START DATE: 5/1/2016
PROPOSAL DATE: 2/4/2016
ESTIMATE NO: 1-CX7JJFB
Partnering with you to deliver value-driven solutions



A Planned Service Agreement with Johnson Controls provides you with a customized service strategy designed around the needs of your facility. Our approach features a combination of scheduled, predictive and preventative maintenance services that focus on your goals.

As your building technology services partner, Johnson Controls delivers an unmatched service experience delivered by factory-trained, highly skilled technicians who optimize operations of the buildings we work with, creating productive and safe environments for the people within.

By integrating our service expertise with innovative processes and technologies, our value-driven planned service solutions deliver sustainable results, minimize equipment downtime and maximize occupant comfort.

Executive Summary

PLANNED SERVICE PROPOSAL FOR LAFOURCHE PARISH 911 BUILDING

Dear Katie Zeringue,

We value and appreciate your interest in Johnson Controls as a service provider for your building systems and are pleased to provide a value-driven maintenance solution for your facility. The enclosed proposal outlines the Planned Service Agreement we have developed on your facility.

Details are included in the Planned Service Agreement summary (Schedule A), but highlights are as follows:

- In this proposal we are offering a service agreement for 3 Years - starting 5/1/2016 and ending 4/30/2019.
- The agreement price for first year is \$7,350.00; see Schedule A, Supplemental Price and Payment Terms, for pricing in subsequent years.
- The equipment options and number of visits being provided for each piece of equipment are described in Schedule A, Equipment list.

As a manufacturer of both mechanical and controls systems, Johnson Controls has the expertise and resources to provide proper maintenance and repair services for your facility.

Again, thank you for your interest in Johnson Controls and we look forward to becoming your building technology services partner.

Please contact me if you have any questions.

Sincerely,

Brian Hume
Fld Svc ML1
(504) 779- 8538

Benefits of Planned Service

A Planned Service Agreement with Johnson Controls will allow you to optimize your building's facility performance, providing dependability, sustainability and energy efficiency. You'll get a value-driven solution that fits your specific goals, delivered with the attention of a local service company backed by the resources of a global organization.

With this Planned Service Agreement, Johnson Controls can help you achieve the following five objectives:

1. Identify Energy Savings Opportunities

Since HVAC equipment accounts for a major portion of a building's energy usage, keeping your system performing at optimum levels may lead to a significant reduction in energy costs.

2. Reduce Future Repair Costs

Routine maintenance may maximize the life of your equipment and may reduce equipment breakdowns.

3. Extend Asset Life

Through proactive, factory-recommended maintenance, the life of your HVAC assets may be extended, maximizing the return on your investment.

4. Ensure Productive Environments

Whether creating a comfortable place where employees can be productive or controlling a space to meet specialized needs, maintenance can help you achieve an optimal environment for the work that is being accomplished

5. Promote Environmental Health and Safety

When proper indoor conditions and plant requirements are maintained, business outcomes may be improved by minimizing sick leave, reducing accidents, minimizing greenhouse gas emissions and managing refrigerant requirements.

All of the services we perform on your equipment are aligned with "The 5 Values of Planned Maintenance" and our technicians understand how the work they perform can help you accomplish your business objectives.



Personalized Account Management

A Planned Service Agreement also provides you with the support of an entire team that knows your site and can closely work with you on budget planning and asset management. Your local Johnson Controls account management team can help guide planned replacement, energy retrofits and other building improvement projects. You'll have peace of mind that an entire team of skilled professionals will be looking out for what is best for your facility and budget.

A Culture of Safety

Johnson Controls technicians take safety seriously and personally, and integrate it into everything they do. All of our technicians participate in regular and thorough safety training. Because of their personal commitment, we are a leader in the HVAC service industry for workplace safety performance. This means that you do not have to worry about us when we are on your site.



Commitment to Customer Satisfaction

Throughout the term of your Planned Service Agreement, we will periodically survey you and use your feedback to continue to make improvements to our service processes and products. Our goal is to deliver the most consistent and complete service experience possible. To meet this goal, we've developed and implemented standards and procedures to ensure you receive the ultimate service experience – every time.

Energy & Sustainability

A more sustainable world one building at a time – Johnson Controls is a company that started more than 125 years ago with a product that reduced energy use in buildings. We've been saving energy for customers ever since. Today, Johnson Controls is a global leader in creating smart environments where people live, work and play, helping to create a more comfortable, safe and sustainable world.

The Value of Integrity

Johnson Controls has a long, proud history of integrity. We do what we say we will do and stand behind our commitments. Our good reputation builds trust and loyalty. In recognition for our commitment to ethics across our global operations, we are honored to be named one of the World's Most Ethical Companies by Ethisphere Institute, a leading think tank dedicated to business ethics and corporate social responsibility. In addition, *Corporate Responsibility Magazine* recognizes Johnson Controls as one of the top companies in its annual "100 Best Corporate Citizens" list.



Service Plan Methodology

As part of the delivery of this Planned Service Agreement, Johnson Controls will dedicate a local customer service agent responsible for having a clear understanding of the agreement scope, and your facility procedures and protocols.

A high-level overview around our service delivery process is outlined below including scheduling, emergency service, on-site paperwork, communication and performing repairs outside of the agreement scope.

Scheduling

Preventative maintenance service will be scheduled using our automated service management system. In advance of the scheduled service visit, our technician is sent a notice of service to a smartphone. Once the technician acknowledges the request, your customer service agent will call or e-mail your on-site contact to let you know the start date and type of service scheduled.

The technician checks in, wears personal protective equipment, performs the task(s) as assigned, checks out with you and asks for a screen capture signature on the smartphone device. A work order is then e-mailed, faxed or printed for your records.

Emergency Services

Emergency service can be provided 7 days a week, 24 hours a day, 365 days a year. During normal business hours, emergency service will be coordinated by the customer service agent. After hours, weekends and holidays, the emergency service number transfers to the Johnson Controls after-hours call center and on-call technicians are dispatched as needed.

Johnson Controls is committed to dispatching a technician within hours of receiving your call through the service line. A work order is e-mailed, faxed or printed for your records. Depending on the terms of your agreement, you may incur charges for after hour services.

Communication

A detailed communication plan will be provided to you so you know how often we will provide information to you regarding your Planned Service Agreement. The communication plan will also provide you with your main contacts at Johnson Controls.

Service Team Manager – Brian Hume

Email – brian.hume@jci.com

Office Number – 504.779.8538

Customer Service Agent – Kristi Borne

Email – Kristi.s.borne@jci.com

Office Number – 504.779.8512

Approval Process for Non-Covered Items

Johnson Controls will adhere to your procurement process. No work will be performed outside of the agreement scope without prior approval. Johnson Controls will work with you closely to ensure your procurement process is followed before any non-covered item work is started.

Summary of Services and Options

Comprehensive and Operational Inspections

During comprehensive and operational inspections, Johnson Controls will perform routine checks of the equipment for common issues caused by normal wear and tear on the equipment. Additional tests can be run to confirm the equipment's performance.

Routine maintenance, such as lubrication, cleaning and tightening connections, can be performed depending on the type of equipment being serviced. Routine maintenance is one of the keys to the five values of maintenance – it can help identify energy saving opportunities, reduce future repair costs, extend asset life, ensure productive environments, and promote health and safety.

Summary

Thank you for considering Johnson Controls as your building technology services partner. The following agreement document includes all the details surrounding your Planned Service Agreement.

With planned service from Johnson Controls, you'll get a value-driven solution that can help optimize your building controls and equipment performance, providing dependability, sustainability and energy efficiency. You'll get a solution that fits your specific goals, delivered with the attention of a local service company backed by the resources of a global organization.

We'll be your building technology services partner

Planned Service Agreement

Customer Name: LAFOURCHE PARISH 911 BUILDING
Address: 111 DUNKLEMAN DR RACELAND LA 70394-9700
Proposal Date: 2/4/2016
Estimate #: 1-CX7JJFB

Scope of Service

Johnson Controls, Inc. ("JCI") and the Customer (collectively the "Parties") agree Preventative Maintenance Services, as defined in Schedule A ("Services"), will be provided by JCI at the Customer's facility. This Planned Service Agreement, the Equipment List, Supplemental Price and Payment Terms, Terms and Conditions, and Schedules attached hereto and incorporated by this reference as if set forth fully herein (collectively the "Agreement"), cover the rights and obligations of both the Customer and JCI.

Extended Service Options for Premium Coverage

If Premium Coverage is selected, on-site repair services to the equipment will be provided as specified in this Agreement for the equipment listed in the attached Equipment List.

Equipment List

Only the equipment listed in the Equipment List will be covered as part of this Agreement. Any changes to the Equipment List must be agreed upon in writing by both Parties.

Term / Automatic Renewal

This Agreement takes effect on 5/1/2016 and will continue until 4/30/2019 ("Original Term"). The Agreement will automatically renew on a year-to-year basis after the Original Term ends unless the Customer or JCI gives the other written notice it does not want to renew. The notice must be delivered at least forty-five (45) days prior to the end of the Original Term or of any renewal period. The Original Term and any renewal periods are sometimes collectively referred to in this Agreement as the "Term". Renewal price adjustments are discussed in the Terms and Conditions.

Refrigerant Charges

Refrigerant is not included under this Agreement and will be billed separately to the Customer by JCI.

JOHNSON CONTROLS PLANNED SERVICE PROPOSAL
PREPARED FOR LAFOURCHE PARISH 911 BUILDING

Price and Payment Terms

The total Contract Price for JCI's Services during the 1st year of the Original Term is \$7,350.00. This amount will be paid to JCI in Annual installments. Pricing for each subsequent year of a multiyear original term is set forth in the Supplemental Price and Payment Terms. All payments will be due and payable within 30 days of the invoice date and such timely payment by Customer shall be a condition precedent to JCI's obligation to perform its Services. A penalty of one and a half percent (1.5%) of the amount due per month shall accrue for payments received after the payment due date. Renewal price adjustments are set forth in the Terms and Conditions.

Invoices will be sent to the following location:

Lafourche Parish Communications District
Po Box 1157
111 Dunkleman Dr
Raceland LA 70394

This proposal is valid until 04/30/2016.

JOHNSON CONTROLS Inc.

By: Brian Hume

Signature :

Title: Fld Svc ML1

Date:

Signature:

Title:

Date:

Lafourche Parish Comm. Dist

By: *Kate Zeringue*

Signature: *Kate Zeringue*

Title: *Administrator* Date: *4-22-16*

Customer PO#:

JCI Branch: JOHNSON CONTROLS NEW ORLEANS LA CB - 0N77

Address: 2835 HESSMER AVE

METAIRIE LA 70002-7021

Branch Phone: (866) 866-0884

JOHNSON CONTROLS **PLANNED SERVICE PROPOSAL**
 PREPARED FOR LAFOURCHE PARISH 911 BUILDING

Schedule A

Equipment List (Selected Equipment to be serviced)

Site			Address				
LAFOURCHE PARISH 911 BUILDING			111 DUNKLEMAN DR RACELAND LA 70394-9700				
Qty	Equipment	Services Provided	# Per Year	Coverage Type	Extended Coverage	Year To Be Activated	Year To Be Deactivated
1	Controls (Controller/End Devices), Supervisory/Server/UI, Johnson Controls, 0-25000 points			Premium			
		Operational	4				
		Offsite Backup Storage	1				
1	Controls (Controller/End Devices), Air Handling Unit (AHU), Johnson Controls, 0-20 points			Premium			
		Operational	3				
		Comprehensive	1				
		Offsite Backup Storage	1				

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 PREPARED FOR LAFOURCHE PARISH 911 BUILDING

		Sensor Calibration (All)	1				
		Seasonal Switch Over Testing	1				
7	Controls (Controller/End Devices), Variable Air Volume (VAV), Johnson Controls, 0-25 points			Premium			
		Operational	3				
		Comprehensive - Full Inspection	1				
		Offsite Backup Storage	1				

Supplemental Price & Payment Terms (Applies to Multi-Year Contracts Only)

Year	Total Annual Dollar Amount	Payment Frequency
Year 1 5/1/2016 - 4/30/2017	\$7,350.00	Annually
Year 2 5/1/2017 - 4/30/2018	\$7,350.00	Annually
Year 3 5/1/2018 - 4/30/2019	\$7,350.00	Annually

Special Additions & Exceptions

*For any work located at Raceland 911 outside the scope of this Controls Contract will be provided at a 10% Labor Discount off of Johnson Controls Labor Rate.

TERMS AND CONDITIONS

DEFINITIONS

CONNECTED SERVICES are the services and related equipment that allow JCI to access, monitor, and trend data remotely, and which may be available for certain types of Covered Equipment.

CONTRACT PRICE means the price that Customer shall pay to JCI for the Services.

COVERED EQUIPMENT means the equipment for which Services are to be provided under this Agreement. Covered Equipment is set forth in Schedule A - Equipment List.

EQUIPMENT FAILURE means the failure, under normal and expected working conditions, of moving parts or electric or electronic components of the Covered Equipment that are necessary for its operation.

SCHEDULED SERVICE VISITS are the on-site labor visits required to perform JCI recommended inspections and preventive maintenance on Covered Equipment.

SCHEDULED SERVICE MATERIALS are the materials required to perform Scheduled Service Visits on Covered Equipment, unless excluded from the Agreement.

PREMISES means those Customer premises where the Covered Equipment is located.

REPAIR LABOR is the labor necessary to restore Covered Equipment to working condition following an Equipment Failure, but does not include services relating to total equipment replacement due to obsolescence or unavailability of parts.

CENTRAL STATION MONITORING means remote monitoring of Covered Equipment and/or systems including building automation, HVAC equipment, and fire alarm, intrusion, and/or other life safety systems for alarm and event notifications.

REMOTE OPERATING SERVICES means remote interrogation, modification and/or operation of building automation, HVAC equipment, and/or other Covered Equipment.

REPAIR MATERIALS are the parts and materials necessary to restore Covered Equipment to working condition following an Equipment Failure, but excludes total equipment replacement due to obsolescence or unavailability of parts, unless excluded from the Agreement. At JCI's option, Repair Materials may be new, used, or reconditioned.

SERVICES are the work, materials, labor, service visits, and repairs to be provided by JCI pursuant to this Agreement.

JCI'S SERVICES FOR COVERED EQUIPMENT

- 1. BASIC COVERAGE** means Scheduled Service Visits, plus Scheduled Service Materials (unless excluded from this Agreement). No parts, equipment, Repair Labor or Repair Materials are provided for under BASIC COVERAGE.
- 2. PREMIUM COVERAGE** means BASIC COVERAGE plus Repair Labor, plus Repair Materials (unless excluded from the Agreement).
- 3. EXTENDED SERVICE** means Services performed outside JCI's normal business hours and is available only if Customer has PREMIUM COVERAGE. Extended Service is available either 24/5 or 24/7, at Customer's election. The price for Extended Service, if chosen by Customer, is part of the total Contract Price.
- 4. CONNECTED SERVICES.** If Customer is receiving Connected Services on any Covered Equipment as more fully described in Schedule A, Customer may be required to allow JCI to install hardware and/or software to enable communication with Customer's Covered Equipment ("Gateway Device"). In order for JCI to deliver Connected Services on the Covered Equipment, Customer shall provide a secure Internet connection to allow remote access to the Gateway Device in order to remotely access, transmit, store, and trend data for the purposes of providing Services. JCI will not use Connected Services to remotely operate or make changes to Customer's Equipment. The Gateway Device shall remain JCI's property, and JCI may upon reasonable notice remove it at any time. JCI makes no any warranty or guarantee relating to the Connected Services.
- 5. CENTRAL STATION MONITORING OR REMOTE OPERATING SERVICES.** If Central Station Monitoring Services or Remote Operating Services are provided, Customer agrees to furnish JCI with a list of the names, titles, addresses, and phone numbers of all persons authorized to enter the Premises during periods when such premises are closed for business. If JCI's Services include "Central Station Monitoring Services with Open and Close," Customer also agrees to furnish JCI with Customer's daily and holiday opening and closing schedules.

JOHNSON CONTROLS **PLANNED SERVICE PROPOSAL**
PREPARED FOR LAFOURCHE PARISH 911 BUILDING

- 6. CUSTOMER SERVICE INFORMATION PORTAL.** Customer may be able to utilize JCI's Customer Service Information Portal during the term of the Agreement, pursuant to the then applicable Terms of Use Agreement

A. INITIAL EQUIPMENT INSPECTION NECESSARY FOR PREMIUM COVERAGE

If Customer has ordered PREMIUM COVERAGE, JCI will inspect the Covered Equipment within forty-five (45) days of the date of this Agreement, or as seasonal or operational conditions permit. JCI will then advise Customer if JCI finds any Covered Equipment not in working order or in need of repair. With Customer's approval, JCI will perform the work necessary to put the Covered Equipment in proper working condition, subject to the terms of this Agreement. Customer will pay for such work at JCI's standard rates for parts and labor in effect at the time that the work is performed. If Customer does not want JCI to perform the work identified as necessary by JCI, any equipment thereby affected will be removed from the list of Covered Equipment, and the Contract Price will be adjusted accordingly. Should Customer not make JCI's recommended repairs or proceed with the modified PREMIUM COVERAGE, JCI reserves the right to invoice Customer for the cost of the initial equipment inspection.

B. OUT OF SCOPE SERVICES

If, during any Service Visit, JCI detects a defect in any of Customer's equipment that is not Covered Equipment under this Agreement (an "Out of Scope Defect"), JCI may (but shall have no obligation to) notify Customer of such Out of Scope Defect. If Customer elects for JCI to repair such Out of Scope Defect, or if JCI otherwise performs any Services or provides any materials, parts, or equipment outside the scope of the Services (collectively, "Out of Scope Services"), Customer shall direct JCI to perform such Out of Scope Services in writing, and Customer shall pay for such Out of Scope Services at JCI's standard fees or hourly rates. If, after receiving notice of an Out of Scope Defect, Customer elects not to engage JCI to repair such Out of Scope Defect, Customer shall defend and indemnify JCI from and against any and all losses, damages, claims, costs and expenses arising directly or indirectly out of such Out of Scope Defect. Any Out of Scope Services performed by JCI at the direction of Customer pursuant to this Section shall be subject to the terms of this Agreement.

C. ADDITIONAL TERMS RELATING TO CENTRAL STATION MONITORING OF INTRUSION, FIRE, AND OTHER LIFE SAFETY SYSTEMS

- 1. Alarm Dispatches.** JCI, upon receipt of an alarm or other signal from the Premises, shall make reasonable efforts to transmit the signal to the appropriate police, fire department, or other emergency response agency having jurisdiction (unless there is reason to believe that an emergency condition does not exist), and JCI shall make a reasonable effort to notify Customer or its designated representative by telephone, unless instructed to do otherwise by Customer in writing. JCI, upon receipt of an industrial process signal from the Premises, shall take reasonable steps to notify Customer's representative pursuant to Customer's written instructions. Customer acknowledges that if the signals transmitted from the Premises will be monitored in a monitoring facility not operated by JCI, the personnel in such monitoring facilities are not the agents of JCI, nor does JCI assume any responsibility for the manner in which such signals are monitored or the response to such signal.
- 2. Communications Media.** Customer acknowledges that monitoring of Covered Equipment requires transmission of signals over standard telephone lines and/or the Internet and that these modes of transmission may be interrupted, circumvented, or compromised, in which case no signal can be transmitted from the Premises to the monitoring facility. Customer understands that to allow the monitoring facility to be aware of such a condition, additional or alternative protection can be installed, such as line security devices, at Customer's cost and expense and for transmission via telephone line only. Customer acknowledges it is aware that line security devices are available and, unless expressly identified in Schedule A - Equipment List, has declined to purchase such devices. Customer further acknowledges that such additional protection is not available for Internet transmission under this Agreement.
- 3. False or Unnecessary Alarms and Service Calls.** At JCI's option, an additional fee may be charged for any false alarm or unnecessary Service Visit caused or necessitated by Customer. In addition, Customer shall be fully responsible and liable for any fines, penalties, or charges assessed as the result of any false alarm and shall reimburse JCI for any costs incurred by JCI in connection therewith.

D. EXCLUSIONS

- JCI's Services and warranty obligations expressly exclude:
 - the repair or replacement of ductwork, casings, cabinets, structural supports, tower fill/slats/basin, hydronic and pneumatic piping, and vessels, gaskets, and piping not normally replaced or maintained on a scheduled basis, and removal of oil from pneumatic piping;
 - disposal of hazardous wastes (except as otherwise expressly provided herein);
 - supplies, accessories, or any items normally consumed during the use of Covered Equipment, such as ribbons, bulbs and paper;
 - the furnishing of materials and supplies for painting or refinishing equipment;
 - the repair or replacement of wire in conduit, buried cable/transmission lines, or the like, if not normally replaced or maintained on a scheduled basis; and
 - replacement of obsolete parts.

JOHNSON CONTROLS PLANNED SERVICE PROPOSAL
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2. JCI's Services and warranty obligations do not include repairs or service required as the result of:
- (a) abuse, misuse, alterations, adjustments, attachments, combinations, modifications, or repairs to Covered Equipment not performed, provided, or approved in writing by JCI;
 - (b) issues caused by or related to equipment not covered by this Agreement or attachments made to Covered Equipment;
 - (c) acts or omissions of the Customer, including but not limited to operator error, Customer's failure to conduct preventive maintenance, issues resulting from Customer's previous denial of JCI access to the Covered Equipment, and Customer's failure to keep the site clean and free of dust, sand, or other particles or debris, unless such conditions are previously expressly acknowledged by JCI in writing;
 - (d) use of the Covered Equipment in a manner or environment, or for any purpose, for which it was not designed by the manufacturer;
 - (e) issues resulting from site-related and environmental conditions, including but not limited to power failures and fluctuations in electrical current (or "power surges");
 - (f) the effects of erosion, corrosion, acid cleaning, or damage from unexpected or especially severe freezing weather;
 - (g) any other issues or failures not specifically covered by this Agreement; or
 - (h) any other issues caused by occurrences beyond JCI's reasonable control and without JCI's fault or negligence.

E. PAYMENT OBLIGATION

Customer shall pay all invoices when due in accordance with the payment terms provided for in the Agreement, and such payment is a condition precedent to JCI's obligation to perform Services under the Agreement. In issuing any purchase order related to this Agreement, and notwithstanding any language to the contrary therein, Customer acknowledges and agrees that any and all JCI invoices for an amount greater than \$25,000 shall be paid only via wire transfer, check, or money order. If this Agreement is renewed, JCI will provide Customer with notice of any adjustments in the Contract Price applicable to any renewal period no later than forty-five (45) days prior to the commencement of that renewal period. Unless Customer terminates the Agreement at least thirty (30) days prior to the start of such renewal period, the adjusted price shall be the price for the renewal period.

F. STANDARD OF CARE AND WARRANTIES

JCI warrants its Services will be provided in a good and workmanlike manner. JCI will promptly re-perform any non-conforming Services for no charge, as long as Customer provides written notice to JCI within one (1) calendar year from the date the Services were performed. If JCI installs or furnishes goods or equipment under this Agreement, and such goods or equipment are covered by an end-user warranty from their manufacturer, JCI will transfer the benefits of such warranty to Customer. Customer must promptly notify JCI in writing of any defect or non-conformance of the Services, parts, or equipment. Upon receipt of such written notice from Customer, JCI will repair or replace (at JCI's option) the defective equipment or re-perform the defective Services. These warranties do not extend to any Services or equipment that have been misused, altered, or repaired by Customer or third parties without the supervision of and prior written approval of JCI, or if JCI serial numbers or warranty decals have been removed or altered. All replaced parts or equipment shall become JCI's property. This warranty is not assignable. Warranty service will be provided during normal business hours, excluding holidays. The remedies set forth herein shall be Customer's sole and exclusive remedy with regards to any warranty claim under this Agreement. Any lawsuit based upon the warranty must be brought no later than one (1) year after the expiration of the applicable warranty period. This limitation is in lieu of any other applicable statute of limitations. **CUSTOMER FURTHER ACKNOWLEDGES AND AGREES THAT THESE WARRANTIES ARE JCI'S SOLE WARRANTIES AND ARE IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO THOSE OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.** Except with respect to goods or equipment manufactured by JCI and furnished to Customer hereunder, for which JCI shall provide its express written manufacturer's warranty, JCI shall not be considered a merchant or vendor of goods or equipment.

G. CUSTOMER OBLIGATIONS AND COMMITMENTS TO JCI

Customer warrants it has given JCI all information concerning the condition of the Covered Equipment.

The Customer agrees and warrants that, during the Term of this Agreement, Customer will:

- (1) operate the Covered Equipment according to the manufacturer's and/or JCI's recommendations;
- (2) keep accurate and current work logs and information about the Covered Equipment as recommended by the manufacturer and/or JCI;
- (3) provide an adequate environment for Covered Equipment as recommended by the manufacturer and/or JCI, including, but not limited to adequate space, electrical power, water supply, air conditioning, and humidity control;
- (4) notify JCI immediately of any Covered Equipment malfunction, breakdown, or other condition affecting the operation of the Covered Equipment;
- (5) provide JCI with safe access to its Premises and Covered Equipment at all reasonable and necessary times for the performance of the Services;
- (6) allow JCI to start and stop, periodically turn off, or otherwise change or temporarily suspend equipment operations so that JCI can perform the Services required under this Agreement;
- (7) as applicable, provide proper condenser and boiler water treatment for the proper functioning of Covered Equipment;

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- (8) carefully and properly set and test the intrusion alarm system each night or at such other time as Customer shall close the Premises;
- (9) obtain all necessary licenses and permits required for and pay all taxes associated with the Services;
- (10) notify JCI immediately of any claimed inadequacy in, or failure of, the Covered Equipment or other condition affecting the operation of the Covered Equipment;
- (11) furnish any necessary 110 volt A/C power and electrical outlets at its expense;
- (12) properly maintain, repair, service, and assure the proper operation of any other property, system, equipment, or device of Customer or others to which the Covered Equipment may be attached or connected, in accordance with manufacturer recommendations, insurance carrier requirements, or the requirements of any fire rating bureau, agency, or other authorities having jurisdiction thereof;
- (13) not tamper with, alter, adjust, disturb, injure, remove, or otherwise interfere with any Covered Equipment (including any related software) and not permit the same to be done; and
- (14) refrain from causing false alarms, and reimburse JCI for any fine, penalty, or fee paid by or assessed against JCI by any governmental or municipal agency as a result thereof.

Customer acknowledges that its failure to meet these obligations will relieve JCI of any responsibility for any Covered Equipment breakdown, or any necessary repair or replacement of any Covered Equipment. If Customer breaches any of these obligations, JCI shall have the right, upon written notice to Customer, to suspend its Services until Customer cures such breach. In addition, Customer shall be responsible for paying or reimbursing JCI for any costs associated with corrective work required as a result of Customer's breach of these obligations.

H. INDEMNITY

JCI and Customer shall each indemnify the other party and its officers, agents, directors, and employees, from any and all damages, losses, costs and expenses (including reasonable attorneys' fees) arising out of third party claims, demands, or suits for bodily injury (including death) or damage to tangible property to the extent arising out of the negligence or intentional misconduct of the indemnifying party or its employees or agents. Customer expressly agrees that JCI shall be responsible for injury, damage, or loss only to the extent caused directly by JCI's negligence or intentional misconduct. The obligations of JCI and Customer under this section are further subject to sections I and J below.

I. LIMITATION OF LIABILITY

NEITHER JCI NOR CUSTOMER WILL BE RESPONSIBLE TO THE OTHER FOR ANY SPECIAL, INDIRECT, PUNITIVE, OR CONSEQUENTIAL DAMAGES (INCLUDING BUT NOT LIMITED TO LOST PROFITS OR LOSS OF BUSINESS). JCI'S TOTAL LIABILITY TO CUSTOMER FOR DAMAGES RESULTING FROM ANY CAUSE WHATSOEVER SHALL BE LIMITED TO \$250,000. IN NO EVENT SHALL JCI'S INDEMNIFICATION OBLIGATION EXCEED THE AMOUNTS PAID TO JCI UNDER THIS AGREEMENT OR THE AMOUNT OF INSURANCE REQUIRED BY THIS AGREEMENT, WHICHEVER IS GREATER. CUSTOMER UNDERSTANDS THAT JCI IS NOT AN INSURER REGARDING THE WORK OR THE SERVICES. JCI SHALL NOT BE RESPONSIBLE FOR ANY DAMAGE OR LOSS THAT MAY RESULT FROM FIRE SAFETY OR SECURITY EQUIPMENT THAT FAILS TO PERFORM PROPERLY OR FAILS TO PREVENT A CASUALTY OR LOSS.

J. FORCE MAJEURE

JCI WILL NOT BE RESPONSIBLE FOR DAMAGE, LOSS, INJURY OR DELAY CAUSED BY CONDITIONS THAT ARE BEYOND THE REASONABLE CONTROL, AND WITHOUT THE INTENTIONAL MISCONDUCT OR NEGLIGENCE, OF JCI. SUCH CONDITIONS INCLUDE, BUT ARE NOT LIMITED TO: (A) ACTS OF GOD; (B) ACTS OF GOVERNMENT AGENCIES; (C) STRIKES; (D) LABOR DISPUTES; (E) FIRE; (F) EXPLOSIONS OR CASUALTIES; (G) THEFTS; (H) VANDALISM; (I) RIOTS OR WAR; (J) TERRORISM; AND (J) UNAVAILABILITY OF PARTS, MATERIALS, OR SUPPLIES.

K. RESOLUTION OF DISPUTES

If a dispute arises under this Agreement, the parties shall promptly attempt in good faith to resolve such dispute by negotiation. In the event the dispute is unable to be resolved, either party shall have the right to initiate arbitration by filing with the American Arbitration Association provided no other legal action has been previously filed. Upon filing of the arbitration, the AAA shall have the exclusive jurisdiction over the Dispute. Thus, either party may decide to file an action in a court of competent jurisdiction and if that court filing is the first legal proceeding filed, that court shall have jurisdiction over the Dispute to the exclusion of any arbitration. Arbitration shall be conducted in accordance with the then current arbitration rules of the American Arbitration Association or other arbitration service mutually agreed to by the parties. Arbitration must be completed within sixty (60) days after the Dispute is submitted to arbitration unless the parties mutually agree otherwise. The award rendered by the arbitrator shall be final, and judgment issued by the Arbitrator may be entered in accordance with applicable law in any court having competent jurisdiction. The party prevailing in the arbitration or court proceeding shall be entitled to an award of its reasonable costs, including reasonable attorneys' fees, incurred as a result of the Dispute. **CUSTOMER MUST BRING ANY CLAIM AGAINST JCI WITHIN ONE (1) YEAR AFTER THE CLAIM AROSE. IF CUSTOMER DOES NOT, CUSTOMER WILL HAVE IRREVOCABLY WAIVED ITS RIGHT TO SUE JCI AND/OR INSTITUTE OTHER PROCEEDINGS, AND JCI SHALL HAVE NO LIABILITY TO CUSTOMER FOR SUCH CLAIM. TIME IS OF THE ESSENCE RELATIVE TO CUSTOMER PURSUING ANY SUCH CLAIM. THE PROVISIONS OF THIS AGREEMENT WHICH APPLY TO ANY CLAIM SHALL REMAIN IN EFFECT EVEN AFTER THE AGREEMENT IS TERMINATED. JCI AND CUSTOMER EACH WAIVE THEIR RIGHT TO A JURY TRIAL.**

JOHNSON CONTROLS PLANNED SERVICE PROPOSAL
PREPARED FOR LAFOURCHE PARISH 911 BUILDING

L. TERMINATION

1. Central Station Monitoring, Remote Operating Services, and Central Station Monitoring with Open or Close Services may be immediately canceled by either party if JCI's central station, connecting wires, or monitoring systems are destroyed by fire or other catastrophe, or where the Premises are so substantially damaged that it is impractical to continue Services.
2. If either party fails to perform any of its obligations under this Agreement, the other party shall provide written notice thereof to the party alleged to be in default. Should the party alleged to be in default fail to respond in writing or take action to cure the alleged default within ten (10) days of receiving such written notice, the notifying party may terminate this Agreement by providing written notice of such termination.
3. Upon termination of this Agreement for any reason, Customer shall pay to JCI all undisputed amounts owed through the date of termination within thirty (30) days of such termination. Customer shall also provide JCI with reasonable access to the Premises to remove the Gateway Device and any other JCI property and to un-program any intrusion, fire, or life safety system, as applicable. Customer shall be liable for all fees, costs, and expenses that JCI may incur in connection with the enforcement of this Agreement, including without limitation, reasonable attorney fees, collection agency fees, and court costs.
4. If the Agreement is for a multi-year term, either party may terminate the Agreement after the first full year of Services by giving the other party no less than forty-five (45) days written notice; provided, however, that if Customer has ordered PREMIUM COVERAGE, Customer may terminate the Agreement only upon JCI's written consent

M. ASBESTOS, MOLD AND HAZARDOUS MATERIALS

"Hazardous Materials" means any material or substance that, whether by its nature or use, is now or hereafter defined or regulated as a hazardous waste, hazardous substance, pollutant, or contaminant under any local, state, or federal law, regulation, or ordinance relating to or addressing public and employee health and safety and protection of the environment, or which is toxic, explosive, corrosive, flammable, radioactive, carcinogenic or otherwise hazardous or which is or contains petroleum, gasoline, diesel, fuel, another petroleum hydrocarbon product or polychlorinated biphenyls. "Hazardous Materials" specifically includes mold, lead-based paints, and asbestos-containing materials ("ACM").

Neither Customer nor JCI desires to or is licensed to undertake direct obligations relating to the identification, abatement, cleanup, control, removal or disposal of ACM. It is JCI's policy to seek certification for facilities constructed prior to 1982 that no ACM is present, and Customer shall provide such certification for buildings it owns, or aid JCI in receiving such certification from facility owners in the case of buildings that it does not own, if JCI will undertake Services in the facility that could disturb ACM.

JCI will be responsible for removing or disposing of any Hazardous Materials that it uses in providing the Services ("JCI Hazardous Materials") and for the remediation of any areas affected by the release of JCI Hazardous Materials. For other Hazardous Materials that may be present at its facilities ("Non-JCI Hazardous Materials"), Customer shall supply JCI with any information in its possession relating to the presence of Hazardous Materials if their presence may affect JCI's performance of the Services. If either Customer or JCI becomes aware of or suspects the presence of Non-JCI Hazardous Materials that may interfere with JCI's Services, it shall immediately stop the Services in the affected area and notify the other party. As between Customer and JCI, Customer shall be responsible at its sole expense for removing and disposing of Non-JCI Hazardous Materials from its facilities and for the remediation of any areas impacted by the release of the Non-JCI Hazardous Materials and must provide a certificate of abatement before JCI will be obligated to perform or continue its Services, unless JCI had actual knowledge that Non-JCI Hazardous Materials were present and acted in disregard of that knowledge, in which case (i) JCI shall be responsible at its sole expense for the remediation of any areas impacted by its release of such Hazardous Materials, and (ii) Customer shall remain responsible at its sole expense for the removal of Hazardous Materials that have not been released and for releases not resulting from JCI's performance of the Services. Customer shall defend and indemnify JCI against any losses, costs, damages, expenses, and claims arising out of its failure to comply with this Section M.

N. CUSTOMER DATA

Customer data is owned by and shall belong to Customer. JCI will access and use Customer data to provide Services to Customer. JCI will not disclose to any third party any individual Customer data acquired through performance of the Services without Customer's consent. Customer agrees that JCI and its subsidiaries, affiliates and approved third party contractors and developers may collect and use Customer data for any reason, as long as any external use of the data is on a de-identified basis that does not personally identify Customer or any individual. Customer hereby grants JCI a perpetual, worldwide, irrevocable, royalty free license to use, modify, manipulate, sublicense, and create derivative works from such data. JCI shall retain all rights to any intellectual property, data, materials and products created as a result of its performance of Services.

O. JCI'S INTELLECTUAL PROPERTY

JCI shall retain all right, title and interest in any (a) work provided to Customer, including without limitation, all software source and object code, documentation, technical information or data, specifications and designs and any changes, improvements or modifications thereto ("Deliverables"), and (b) Know-How (defined below) employed by JCI in the creation of the Deliverables or performance of the Services, whether known to JCI prior to, or developed or discovered or acquired in connection with, the performance of its obligations under this agreement. Ownership of all Deliverables and Know-How shall vest solely in JCI and no Deliverables shall be deemed "works made for hire." Without limiting the generality of the foregoing, ownership of all source files

JOHNSON CONTROLS PLANNED SERVICE PROPOSAL
PREPARED FOR LAFOURCHE PARISH 911 BUILDING

used in the course of performing the Services shall remain the exclusive property of JCI. For purposes of this Agreement, "Know-How" means any know-how, processes, techniques, concepts, methodologies, tools, analytical approaches, database models and designs, discoveries, and ideas furnished, produced by, developed, or used by JCI in the creation or provision of the Deliverables or in the performance of the Services, and any changes, improvements, or modifications thereto or derivatives thereof.

P. MISCELLANEOUS PROVISIONS

1. All notices required to be given hereunder shall be in writing and shall be considered properly given if: (a) delivered in person, (b) sent via the United States Postal Service, postage prepaid, registered or certified with return receipt requested, (c) sent by overnight delivery service (e.g., FedEx, UPS), or (d) sent by facsimile, email or other electronic means and confirmed by facsimile, return email or telephone.
2. This Agreement may not be assigned by Customer without JCI's prior written consent. JCI shall have the right to assign this Agreement to any other person, firm, or corporation without Customer's consent. JCI shall also have the right, in its sole discretion, to subcontract any portion of the Services. This Agreement inures to the benefit of and is applicable to any assignees or subcontractors of JCI, and is binding upon Customer with respect to said assignees or subcontractors with the same force and effect as it binds Customer to JCI.
3. This Agreement shall be subject to and governed by the laws of the State where the Services are performed.
4. If any provision of this Agreement is found to be invalid, illegal or unenforceable in any respect, the validity, legality and enforceability of the remaining provisions contained herein shall not in any way be affected or impaired thereby.
5. This Agreement is the entire contract between JCI and Customer and supersedes any prior oral understandings, written agreements, proposals, or other communications between the parties.
6. Customer acknowledges and agrees that any purchase order issued by Customer in connection with this Agreement is intended only to establish payment authority for Customer's internal accounting purposes and shall not be considered to be a counteroffer, amendment, modification, or other revision to the terms of this Agreement. No term or condition included or referenced in Customer's purchase order will have any force or effect and these terms and conditions shall control. Customer's acceptance of any Services shall constitute an acceptance of these terms and conditions. Any proposal for additional or different terms, whether in Customer's purchase order or any other document, unless expressly accepted in writing by JCI, is hereby objected to and rejected.
7. If there are any changes to Customer's facilities or operations, or to applicable regulations, laws, codes, taxes, or utility charges, that materially affect JCI's performance of the Services or its pricing thereof, JCI shall have the right to an equitable and appropriate adjustment to the scope, pricing, and other affected terms of this Agreement.

[END OF DOCUMENT]



Power Locate

for

Lafourche Parish, LA
(Direct Sale)

Quote Number: 10570
Version: 1

The applicable terms and conditions located at <http://www.intrado.com/terms> will apply to this Quote, unless (i) the parties have entered into a separate mutually executed agreement relating to the products or services under this Quote, or Customer is purchasing under a cooperative purchasing agreement referenced in this Quote. Customer's issuance of a purchase order for any or all of the items described in this Quote will constitute acknowledgement and acceptance of such terms. The terms of this Quote will govern any conflict with any of the foregoing or any Customer purchase order, and no additional terms in Customer's purchase order will apply.

Summary - Lafourche Parish

Item	Cost
Power Locate – 5 Year Subscription	\$21,000.00
Total:	\$21,000.00

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10570 v1- Lafourche Parish, LA

Configuration Parameters - Lafourche Parish

Model#	Description	Qty	List Price	Selling Price	Total
Power Locate					
P10149	POWER LOCATE - (1-4 Seats) Annual Fee	5	\$4,200.00	\$4,200.00	\$21,000.00
				Subtotal	\$21,000.00
			Total		\$21,000.00

Notes

- 1** Power Locate is the first Next Generation 9-1-1 data application to provide additional location data for 9-1-1 call takers to resolve difficult 9-1-1 calls. Information that can be provided includes:

- Known Addresses (Determine if your caller is calling from home by X,Y)
- Alternative Phone Numbers

This quote assumes Power911 is P911v5.5 SP4 (FR005158) or later, which is required by Power Locate.

Please note that connectivity is not included.

Terms

SUBMIT P.O. ordermanagement@intrado.com

PRICING All prices are in USD
Taxes, if applicable, are extra.
Shipping charges are extra unless specified on the quote.

SHIPPING TERMS FCA (Montreal), INCOTERMS 2010

PAYMENT Per Contract

DELIVERY TBD

VALIDITY Quote is valid for **120 Days**. However, part numbers beginning with Q, such as QXXXXX, constitute unique third-party components. These components, including model and price, (i) may be subject to change at any time; and (ii) are non-cancellable, non-refundable, and non-exchangeable at any time.

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Revision History

Revision Level	Proposal Writer	Notes	Date Revised
1	MDESEVE	Original	March 04,2016

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Estimate

Date	Estimate #
3/30/2016	1825

dba: Console Cleaning Specialists
 PO Box 538
 Chehalis, WA 98532
 855-227-2329

PO#

Name / Address
Lafourche Parish 911 Katie Zeringue 111 Dunkleman Drive Raceland, Louisiana 70394

Ship To
Lafourche Parish 911 Katie Zeringue 111 Dunkleman Drive Raceland, LA 70394

Description	Qty	Amount	Total
Cleaning agreement. Includes once a year, 1 intensive cleaning of 9-1-1 dispatch console furniture. Cleaning is conducted in quiet as possible manner using our Hepa 5 filtered vacuum and hose. Low scent 'green' cleaners and LCD safe monitor cleaners are used. Keyboards, monitors, mice and CPU (outside case only) units cleaned. This item is sold with Maintenance and Repair and will not be sold separately.	3	320.00	960.00
Maintenance and repair of dispatch console furniture. Each console is repaired (if possible) and preventive maintenance performed to lessen the likelihood of a breakdown. This item is sold with cleaning agreement and will not be sold separately. (Parts for repair and/or maintenance sold separately)	3	30.00	90.00T
Thank you for your interest in our services & products. We look forward to working with you!	Subtotal		
C*C*S accepts credit card payments with a 2.5% fee to be included when invoiced. Please let us know if you wish to pay by card. If you need state tax added or removed, please let us know.	Sales Tax (0.0%)		
	Total		



Estimate

Date	Estimate #
3/30/2016	1825

dba: Console Cleaning Specialists
 PO Box 538
 Chehalis, WA 98532
 855-227-2329

PO#

Name / Address
Lafourche Parish 911 Katie Zeringue 111 Dunkleman Drive Raceland, Louisiana 70394

Ship To
Lafourche Parish 911 Katie Zeringue 111 Dunkleman Drive Raceland, LA 70394

Description	Qty	Amount	Total
Cleaning of Raised Flooring in Equipment room. To include Vacuum, Hand scrubbing of each individual tile. Vacuum under floor where tiles allow equipment wires to access equipment. Vacuum horizontal surfaces equipment racks, cable runs and tops of equipment that can be safely accessed.		3,000.00	3,000.00T
Thank you for your interest in our services & products. We look forward to working with you!		Subtotal	\$4,050.00
C*C*S accepts credit card payments with a 2.5% fee to be included when invoiced. Please let us know if you wish to pay by card. If you need state tax added or removed, please let us know.		Sales Tax (0.0%)	\$0.00
		Total	\$4,050.00

Lafourche Parish
Communications District

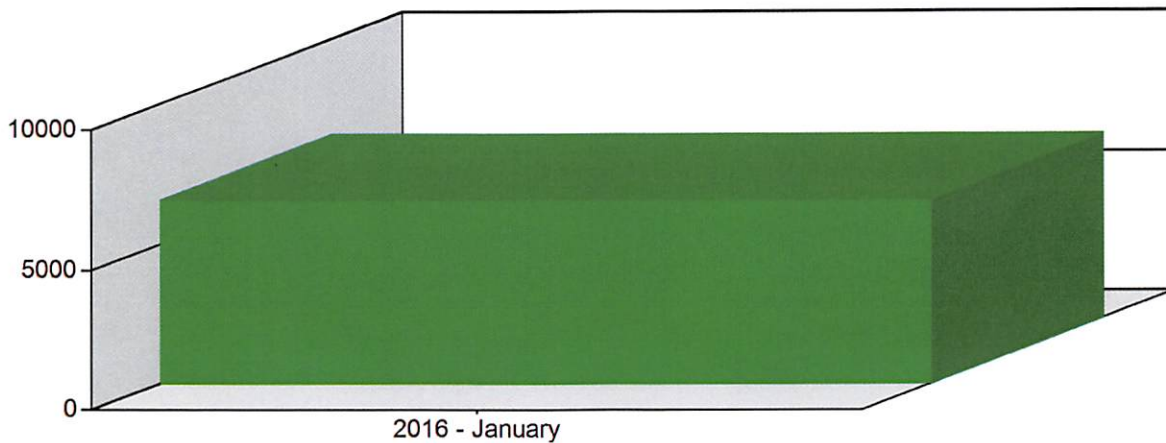
E-911



Call Volume per Month

From: 01/01/2016 00:00:00 To: 01/31/2016 23:59:59
Line Group/Pool: LG - 9-1-1, LG - Admin, LG - Intercom, LG - POTS, LP - AdminM

Number of Calls : 6,565



Month	Number of Calls	Percentage (%)	Cumulative (%)
2016 - January	6,565	100.00	100.00
	6,565	100.00	

Lafourche Parish
Communications District

E-911



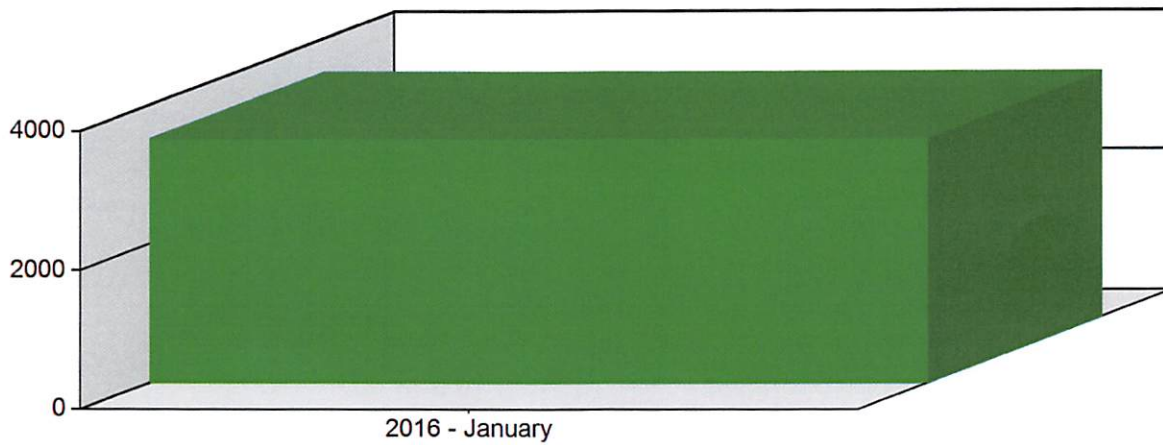
S Y S T E M

Call Volume per Month

From: 01/01/2016 00:00:00
Line Group/Pool: LG - 9-1-1

To: 01/31/2016 23:59:59

Number of Calls : 3,501



<u>Month</u>	<u>Number of Calls</u>	<u>Percentage (%)</u>	<u>Cumulative (%)</u>
2016 - January	3,501	100.00	100.00
	3,501	100.00	

Lafourche Parish
Communications District

E-911



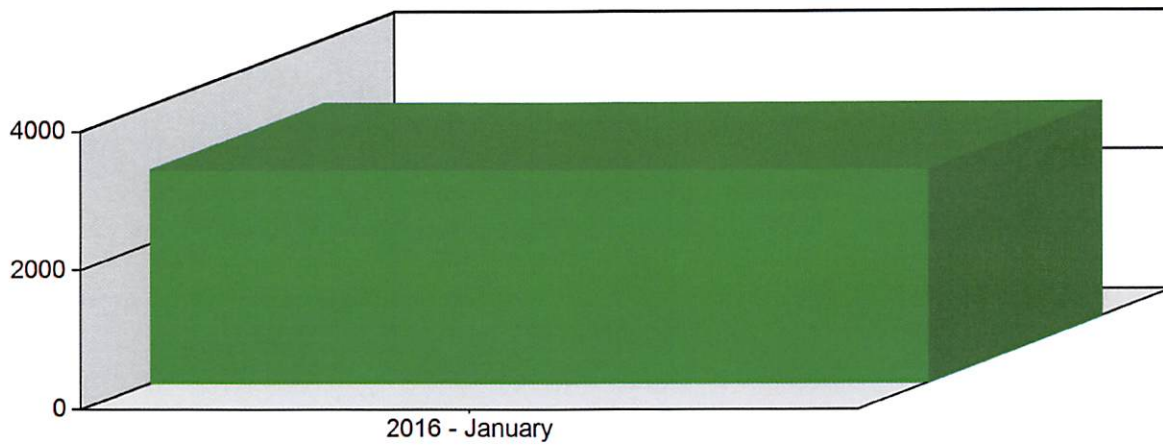
S Y S T E M

Call Volume per Month

From: 01/01/2016 00:00:00
Line Group/Pool: LG - 9-1-1
Class of Service: VOIP, WPH2, WRLS

To: 01/31/2016 23:59:59

Number of Calls : 3,062



<u>Month</u>	<u>Number of Calls</u>	<u>Percentage (%)</u>	<u>Cumulative (%)</u>
2016 - January	3,062	100.00	100.00
	3,062	100.00	

Lafourche Parish
Communications District

E-911



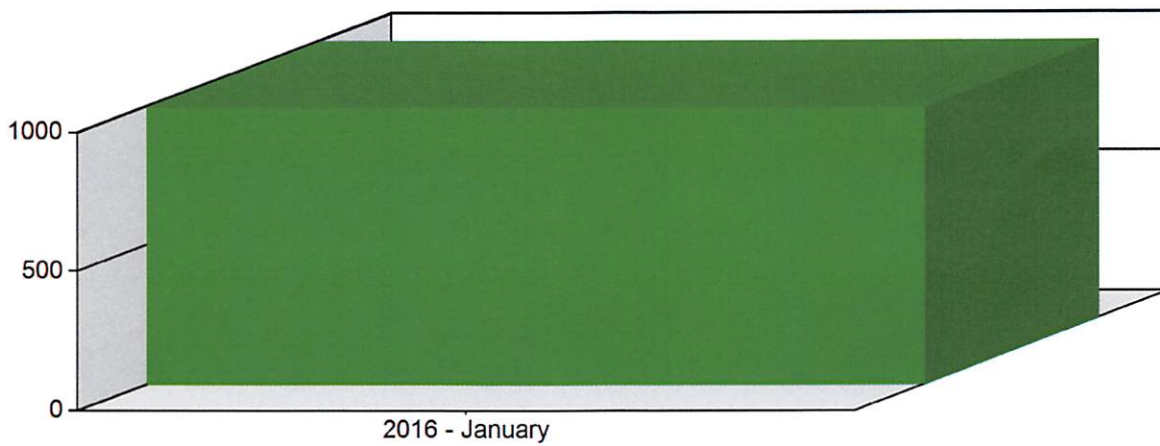
S Y S T E M

Call Volume per Month

From: 01/01/2016 00:00:00
Line Group/Pool: LG - 9-1-1
Class of Service: WRLS

To: 01/31/2016 23:59:59

Number of Calls : 991



<u>Month</u>	<u>Number of Calls</u>	<u>Percentage (%)</u>	<u>Cumulative (%)</u>
2016 - January	991	100.00	100.00
	991	100.00	

Lafourche Parish
Communications District

E-911



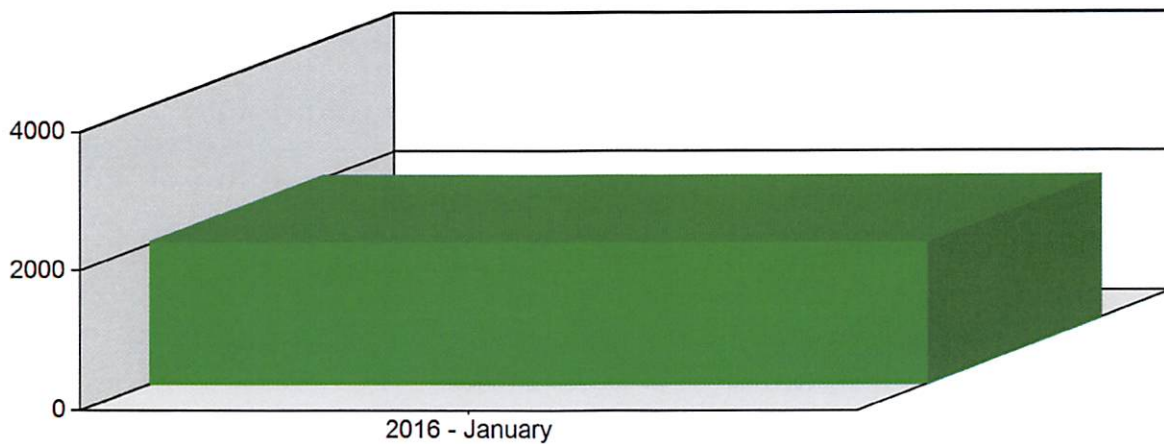
S Y S T E M

Call Volume per Month

From: 01/01/2016 00:00:00
Line Group/Pool: LG - 9-1-1
Class of Service: WPH2

To: 01/31/2016 23:59:59

Number of Calls : 2,034



<u>Month</u>	<u>Number of Calls</u>	<u>Percentage (%)</u>	<u>Cumulative (%)</u>
2016 - January	2,034	100.00	100.00
	2,034	100.00	

Lafourche Parish
Communications District

E-911



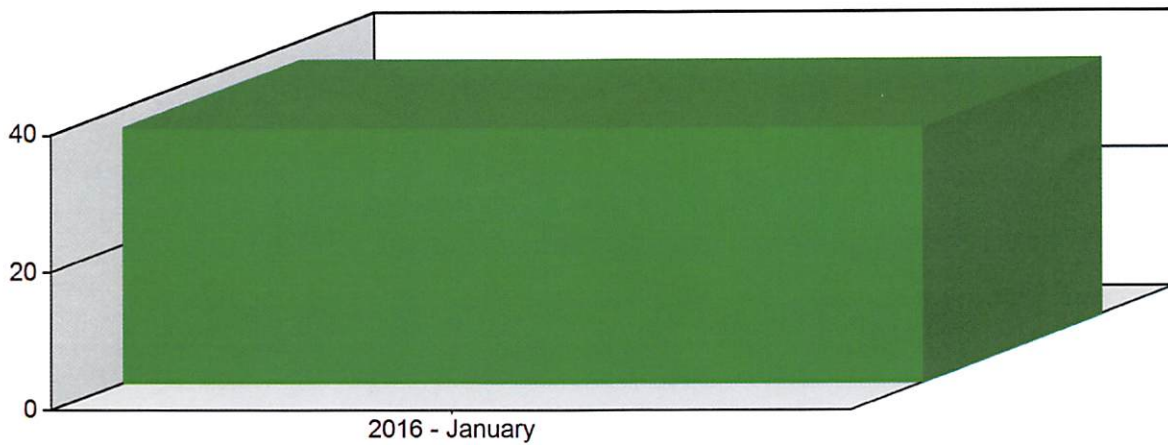
S Y S T E M

Call Volume per Month

From: 01/01/2016 00:00:00
Line Group/Pool: LG - 9-1-1
Class of Service: VOIP

To: 01/31/2016 23:59:59

Number of Calls : 37



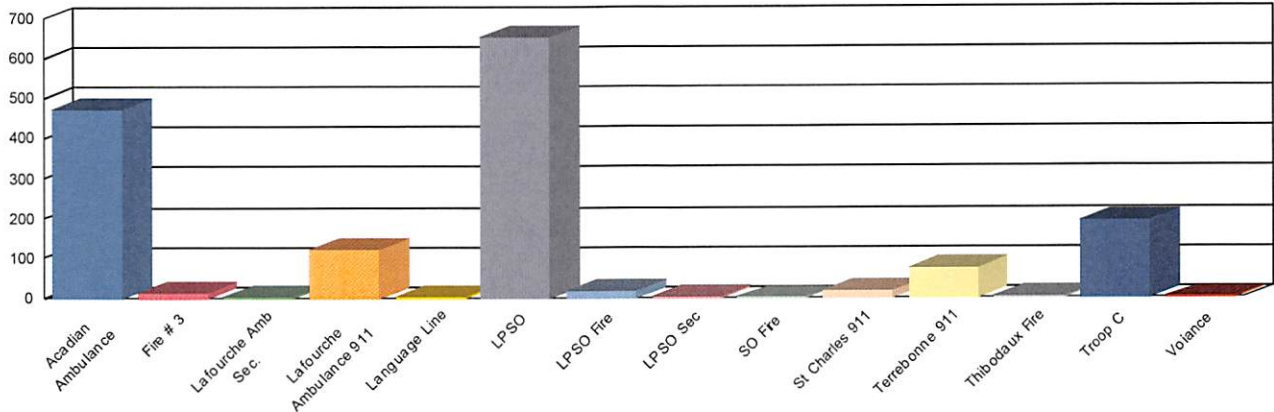
<u>Month</u>	<u>Number of Calls</u>	<u>Percentage (%)</u>	<u>Cumulative (%)</u>
2016 - January	37	100.00	100.00
	37	100.00	



Call Transfer Volume per Agency

From: 01/01/2016 00:00:00 **To:** 01/31/2016 23:59:59
Agency: Acadian Ambulance, Ascension - A, Fire # 3, Grand Isle, LPSO, LPSO Fire, LPSO Sec, Lafourche Amb Sec., Lafourche Ambulance 911, Language Line, Port Commission - Harbor, SO Fire, St Charles 911, Terrebonne 911, Thibodaux Fire, Thibodaux Fire SEC, Troop C, Troop C Secondary, Voiance

Number of Call Transfers : 1,568



<u>Agency</u>	<u>Transferred</u>	<u>Percentage (%)</u>
Acadian Ambulance	473	30.17
Fire # 3	12	0.77
Lafourche Amb Sec.	2	0.13
Lafourche Ambulance 911	121	7.72
Language Line	2	0.13
LPSO	652	41.58
LPSO Fire	17	1.08
LPSO Sec	2	0.13
SO Fire	1	0.06
St Charles 911	18	1.15
Terrebonne 911	73	4.66
Thibodaux Fire	2	0.13
Troop C	192	12.24
Voiance	1	0.06
	1,568	

Lafourche Parish
Communications District

E-911

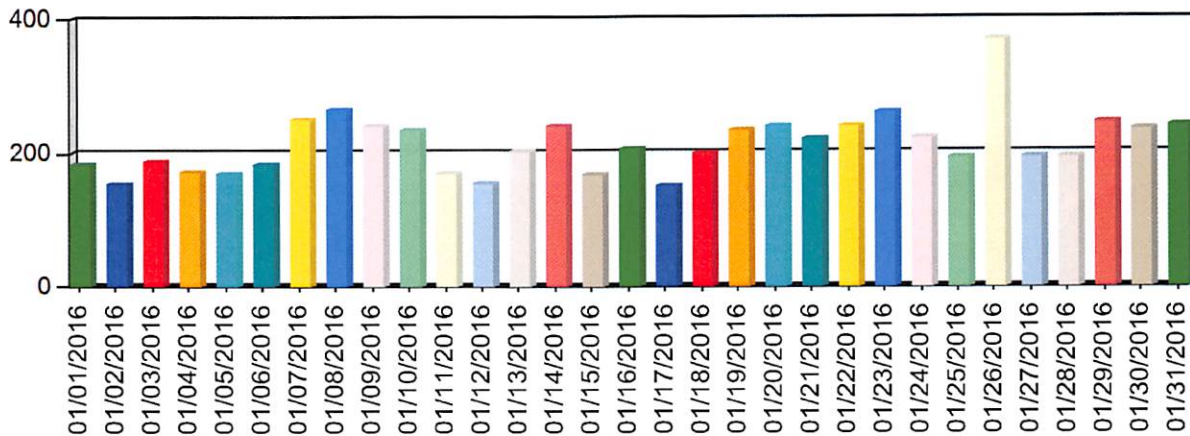


Call Volume per Day

From: 01/01/2016 00:00:00

To: 01/31/2016 23:59:59

Number of Calls : 6,612



Day	Number of Calls	Percentage (%)	Cumulative (%)
01/01/2016	182	2.75	2.75
01/02/2016	153	2.31	5.07
01/03/2016	187	2.83	7.89
01/04/2016	171	2.59	10.48
01/05/2016	168	2.54	13.02
01/06/2016	182	2.75	15.77
01/07/2016	250	3.78	19.56
01/08/2016	264	3.99	23.55
01/09/2016	241	3.64	27.19
01/10/2016	234	3.54	30.73
01/11/2016	169	2.56	33.29
01/12/2016	154	2.33	35.62
01/13/2016	202	3.06	38.67
01/14/2016	240	3.63	42.30
01/15/2016	167	2.53	44.83
01/16/2016	206	3.12	47.94
01/17/2016	150	2.27	50.21
01/18/2016	199	3.01	53.22
01/19/2016	234	3.54	56.76

<u>Day</u>	<u>Number of Calls</u>	<u>Percentage (%)</u>	<u>Cumulative (%)</u>
01/20/2016	240	3.63	60.39
01/21/2016	221	3.34	63.73
01/22/2016	240	3.63	67.36
01/23/2016	261	3.95	71.31
01/24/2016	223	3.37	74.68
01/25/2016	193	2.92	77.60
01/26/2016	370	5.60	83.20
01/27/2016	194	2.93	86.13
01/28/2016	194	2.93	89.07
01/29/2016	246	3.72	92.79
01/30/2016	236	3.57	96.36
01/31/2016	241	3.64	100.00
	6,612	100.00	

Lafourche Parish
Communications District

E-911

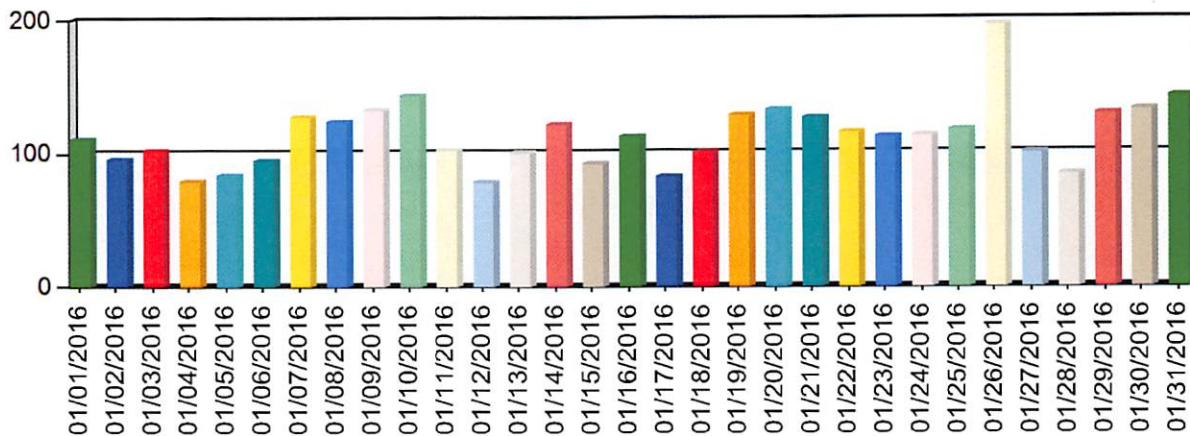


Call Volume per Day

From: 01/01/2016 00:00:00
Line Group/Pool: LG - 9-1-1

To: 01/31/2016 23:59:59

Number of Calls : 3,501



Day	Number of Calls	Percentage (%)	Cumulative (%)
01/01/2016	110	3.14	3.14
01/02/2016	95	2.71	5.86
01/03/2016	102	2.91	8.77
01/04/2016	79	2.26	11.03
01/05/2016	83	2.37	13.40
01/06/2016	94	2.68	16.08
01/07/2016	127	3.63	19.71
01/08/2016	123	3.51	23.22
01/09/2016	132	3.77	26.99
01/10/2016	143	4.08	31.08
01/11/2016	102	2.91	33.99
01/12/2016	78	2.23	36.22
01/13/2016	100	2.86	39.07
01/14/2016	121	3.46	42.53
01/15/2016	92	2.63	45.16
01/16/2016	112	3.20	48.36
01/17/2016	82	2.34	50.70
01/18/2016	100	2.86	53.56
01/19/2016	128	3.66	57.21

<u>Day</u>	<u>Number of Calls</u>	<u>Percentage (%)</u>	<u>Cumulative (%)</u>
01/20/2016	132	3.77	60.98
01/21/2016	126	3.60	64.58
01/22/2016	115	3.28	67.87
01/23/2016	112	3.20	71.07
01/24/2016	113	3.23	74.29
01/25/2016	117	3.34	77.63
01/26/2016	196	5.60	83.23
01/27/2016	100	2.86	86.09
01/28/2016	84	2.40	88.49
01/29/2016	129	3.68	92.17
01/30/2016	132	3.77	95.94
01/31/2016	142	4.06	100.00
	3,501	100.00	

Lafourche Parish
Communications District

E-911

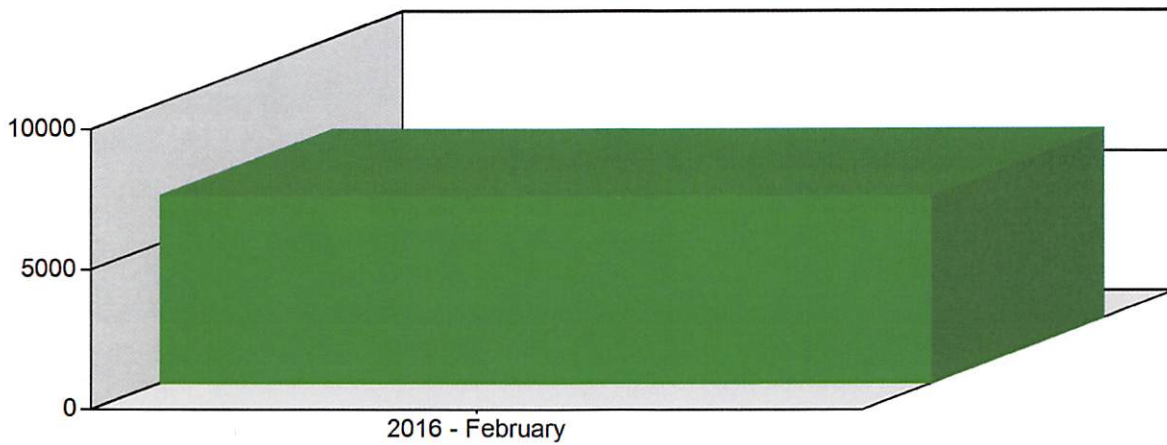


S Y S T E M

Call Volume per Month

From: 02/01/2016 00:00:00 To: 02/29/2016 23:59:59
Line Group/Pool: LG - 9-1-1, LG - Admin, LG - Intercom, LG - POTS, LP - AdminM

Number of Calls : 6,706



<u>Month</u>	<u>Number of Calls</u>	<u>Percentage (%)</u>	<u>Cumulative (%)</u>
2016 - February	6,706	100.00	100.00
	6,706	100.00	

Lafourche Parish
Communications District

E-911



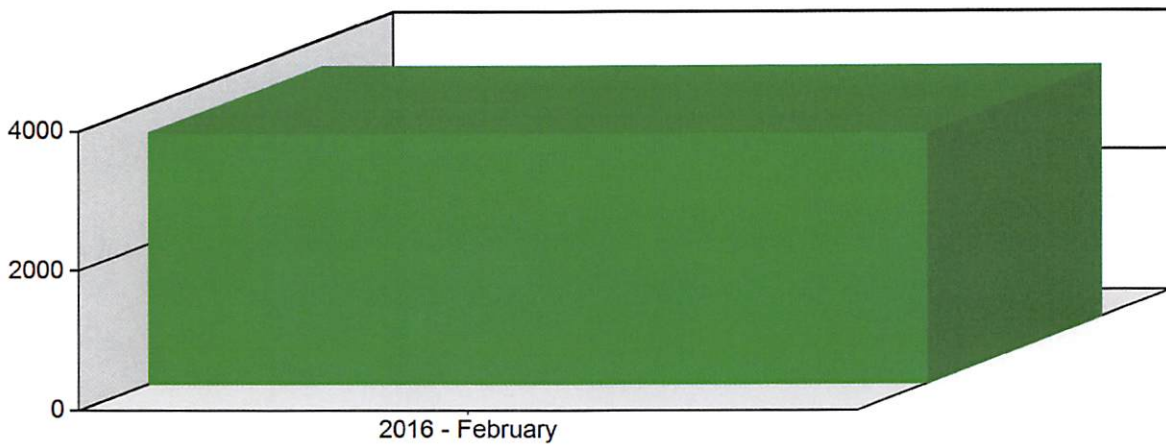
S Y S T E M

Call Volume per Month

From: 02/01/2016 00:00:00
Line Group/Pool: LG - 9-1-1

To: 02/29/2016 23:59:59

Number of Calls : 3,592



<u>Month</u>	<u>Number of Calls</u>	<u>Percentage (%)</u>	<u>Cumulative (%)</u>
2016 - February	3,592	100.00	100.00
	3,592	100.00	

Lafourche Parish
Communications District

E-911



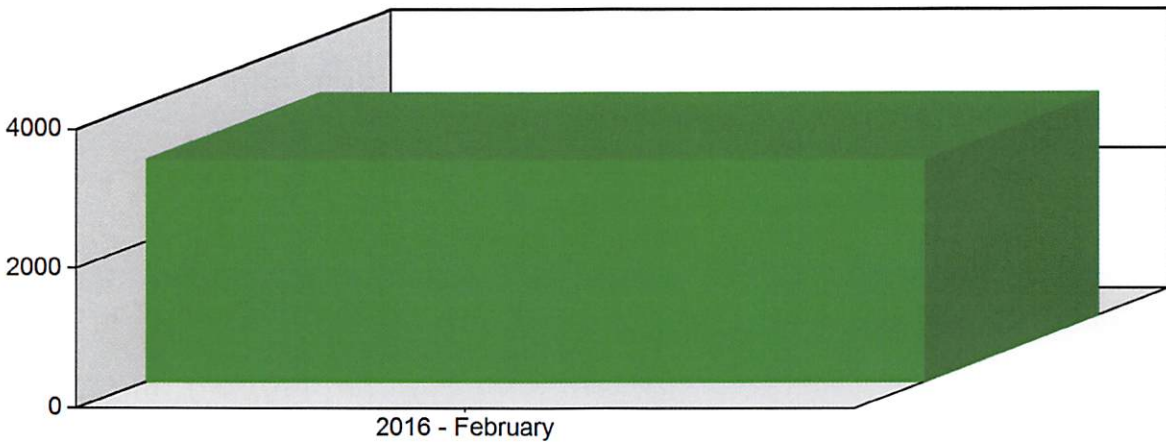
S Y S T E M

Call Volume per Month

From: 02/01/2016 00:00:00
Line Group/Pool: LG - 9-1-1
Class of Service: VOIP, WPH2, WRLS

To: 02/29/2016 23:59:59

Number of Calls : 3,182



<u>Month</u>	<u>Number of Calls</u>	<u>Percentage (%)</u>	<u>Cumulative (%)</u>
2016 - February	3,182	100.00	100.00
	3,182	100.00	

Lafourche Parish
Communications District

E-911



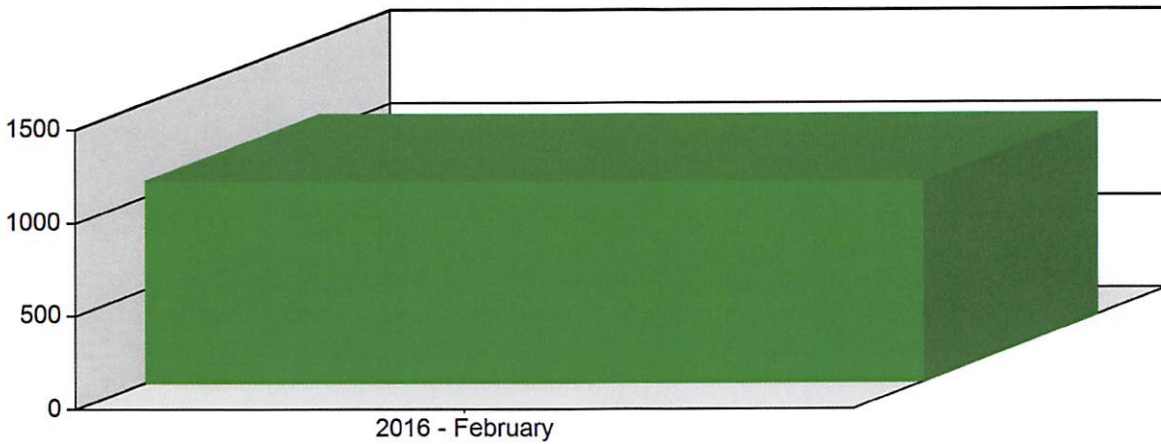
S Y S T E M

Call Volume per Month

From: 02/01/2016 00:00:00
Line Group/Pool: LG - 9-1-1
Class of Service: WRLS

To: 02/29/2016 23:59:59

Number of Calls : 1,079



<u>Month</u>	<u>Number of Calls</u>	<u>Percentage (%)</u>	<u>Cumulative (%)</u>
2016 - February	1,079	100.00	100.00
	1,079	100.00	

Lafourche Parish
Communications District

E-911



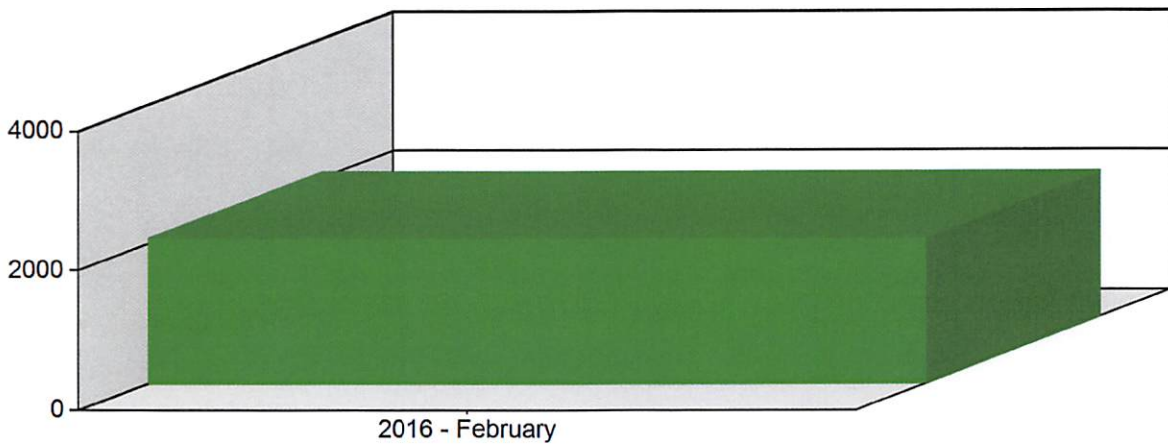
S Y S T E M

Call Volume per Month

From: 02/01/2016 00:00:00
Line Group/Pool: LG - 9-1-1
Class of Service: WPH2

To: 02/29/2016 23:59:59

Number of Calls : 2,081



Month	Number of Calls	Percentage (%)	Cumulative (%)
2016 - February	2,081	100.00	100.00
	2,081	100.00	

Lafourche Parish
Communications District

E-911



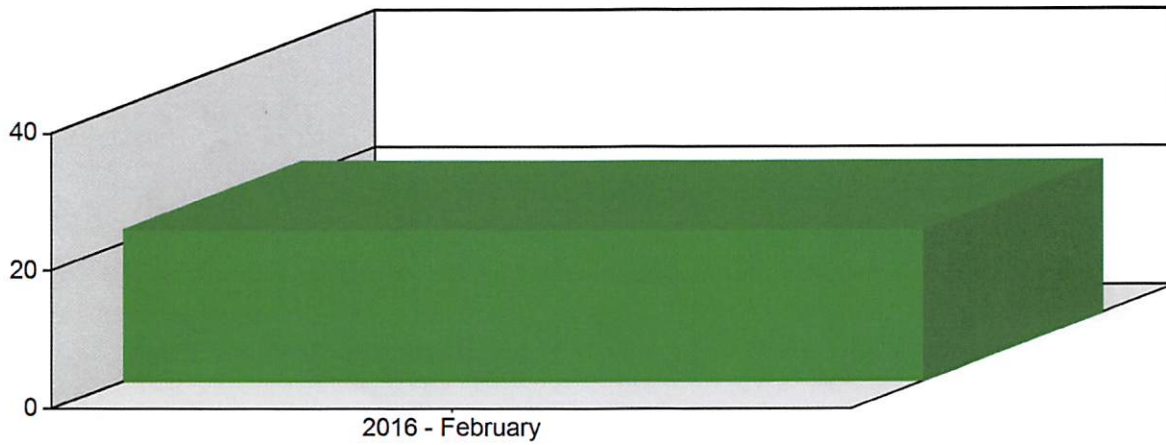
S Y S T E M

Call Volume per Month

From: 02/01/2016 00:00:00
Line Group/Pool: LG - 9-1-1
Class of Service: VOIP

To: 02/29/2016 23:59:59

Number of Calls : 22



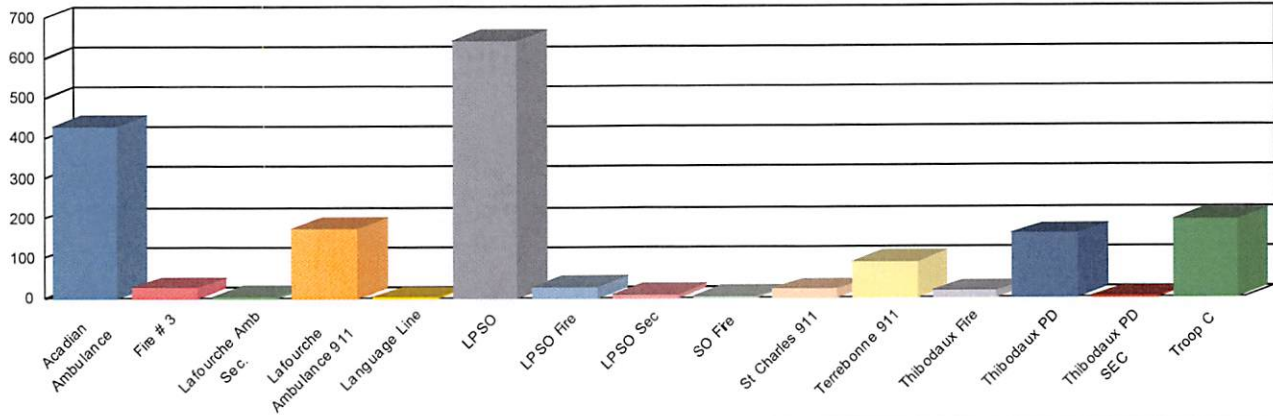
<u>Month</u>	<u>Number of Calls</u>	<u>Percentage (%)</u>	<u>Cumulative (%)</u>
2016 - February	22	100.00	100.00
	22	100.00	



Call Transfer Volume per Agency

From: 02/01/2016 00:00:00 **To:** 02/29/2016 23:59:59
Agency: Acadian Ambulance, Fire # 3, LPSO, LPSO Fire, LPSO Sec, Lafourche Amb Sec., Lafourche Ambulance 911, Language Line, Port Commission - Harbor, SO Fire, St Charles 911, Terrebonne 911, Thibodaux Fire, Thibodaux Fire SEC, Thibodaux PD, Thibodaux PD SEC, Troop C

Number of Call Transfers : 1,779



<u>Agency</u>	<u>Transferred</u>	<u>Percentage (%)</u>
Acadian Ambulance	428	24.06
Fire # 3	25	1.41
Lafourche Amb Sec.	2	0.11
Lafourche Ambulance 911	174	9.78
Language Line	1	0.06
LPSO	641	36.03
LPSO Fire	27	1.52
LPSO Sec	7	0.39
SO Fire	3	0.17
St Charles 911	20	1.12
Terrebonne 911	87	4.89
Thibodaux Fire	15	0.84
Thibodaux PD	157	8.83
Thibodaux PD SEC	1	0.06
Troop C	191	10.74
	1,779	

Lafourche Parish
Communications District

E-911



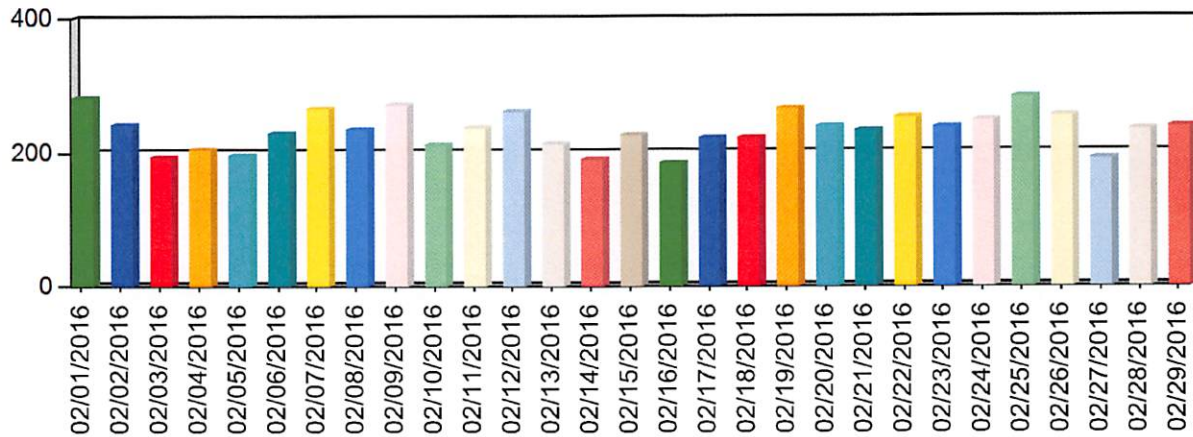
S Y S T E M

Call Volume per Day

From: 02/01/2016 00:00:00

To: 02/29/2016 23:59:59

Number of Calls : 6,744



Day	Number of Calls	Percentage (%)	Cumulative (%)
02/01/2016	281	4.17	4.17
02/02/2016	241	3.57	7.74
02/03/2016	192	2.85	10.59
02/04/2016	204	3.02	13.61
02/05/2016	195	2.89	16.50
02/06/2016	228	3.38	19.88
02/07/2016	265	3.93	23.81
02/08/2016	234	3.47	27.28
02/09/2016	271	4.02	31.30
02/10/2016	211	3.13	34.43
02/11/2016	237	3.51	37.94
02/12/2016	261	3.87	41.81
02/13/2016	213	3.16	44.97
02/14/2016	189	2.80	47.78
02/15/2016	226	3.35	51.13
02/16/2016	183	2.71	53.84
02/17/2016	221	3.28	57.12
02/18/2016	221	3.28	60.39
02/19/2016	265	3.93	64.32

<u>Day</u>	<u>Number of Calls</u>	<u>Percentage (%)</u>	<u>Cumulative (%)</u>
02/20/2016	238	3.53	67.85
02/21/2016	232	3.44	71.29
02/22/2016	252	3.74	75.03
02/23/2016	237	3.51	78.54
02/24/2016	248	3.68	82.22
02/25/2016	282	4.18	86.40
02/26/2016	255	3.78	90.18
02/27/2016	190	2.82	93.00
02/28/2016	234	3.47	96.47
02/29/2016	238	3.53	100.00
	6,744	100.00	

Lafourche Parish
Communications District

E-911

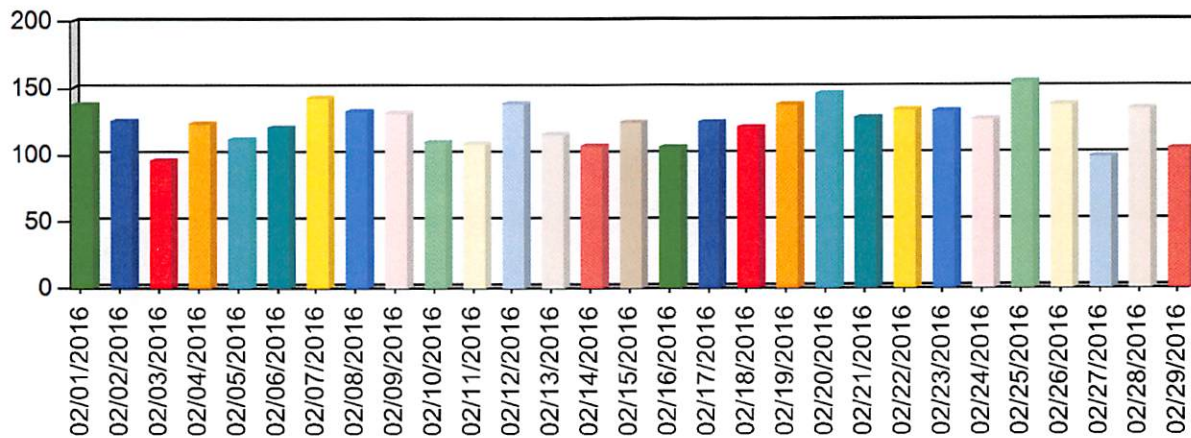


Call Volume per Day

From: 02/01/2016 00:00:00
Line Group/Pool: LG - 9-1-1

To: 02/29/2016 23:59:59

Number of Calls : 3,592



Day	Number of Calls	Percentage (%)	Cumulative (%)
02/01/2016	137	3.81	3.81
02/02/2016	125	3.48	7.29
02/03/2016	95	2.64	9.94
02/04/2016	123	3.42	13.36
02/05/2016	111	3.09	16.45
02/06/2016	120	3.34	19.79
02/07/2016	142	3.95	23.75
02/08/2016	132	3.67	27.42
02/09/2016	131	3.65	31.07
02/10/2016	109	3.03	34.10
02/11/2016	108	3.01	37.11
02/12/2016	138	3.84	40.95
02/13/2016	115	3.20	44.15
02/14/2016	106	2.95	47.10
02/15/2016	124	3.45	50.56
02/16/2016	105	2.92	53.48
02/17/2016	124	3.45	56.93
02/18/2016	120	3.34	60.27
02/19/2016	137	3.81	64.09

<u>Day</u>	<u>Number of Calls</u>	<u>Percentage (%)</u>	<u>Cumulative (%)</u>
02/20/2016	145	4.04	68.12
02/21/2016	127	3.54	71.66
02/22/2016	133	3.70	75.36
02/23/2016	132	3.67	79.04
02/24/2016	126	3.51	82.54
02/25/2016	154	4.29	86.83
02/26/2016	137	3.81	90.65
02/27/2016	98	2.73	93.37
02/28/2016	134	3.73	97.10
02/29/2016	104	2.90	100.00
	3,592	100.00	

Lafourche Parish
Communications District

E-911

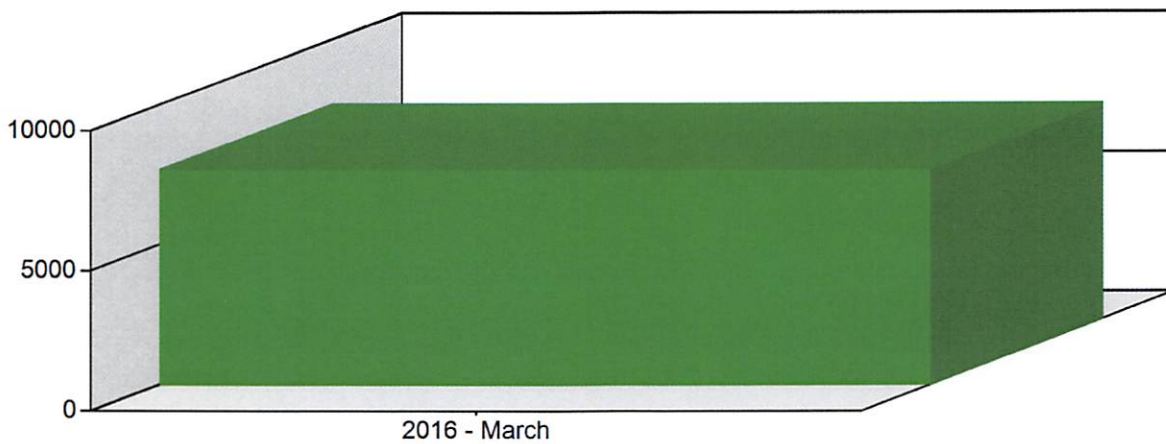


S Y S T E M

Call Volume per Month

From: 03/01/2016 00:00:00 To: 03/31/2016 23:59:59
Line Group/Pool: LG - 9-1-1, LG - Admin, LG - Intercom, LG - POTS, LP - AdminM

Number of Calls : 7,657



<u>Month</u>	<u>Number of Calls</u>	<u>Percentage (%)</u>	<u>Cumulative (%)</u>
2016 - March	7,657	100.00	100.00
	7,657	100.00	

Lafourche Parish
Communications District

E-911



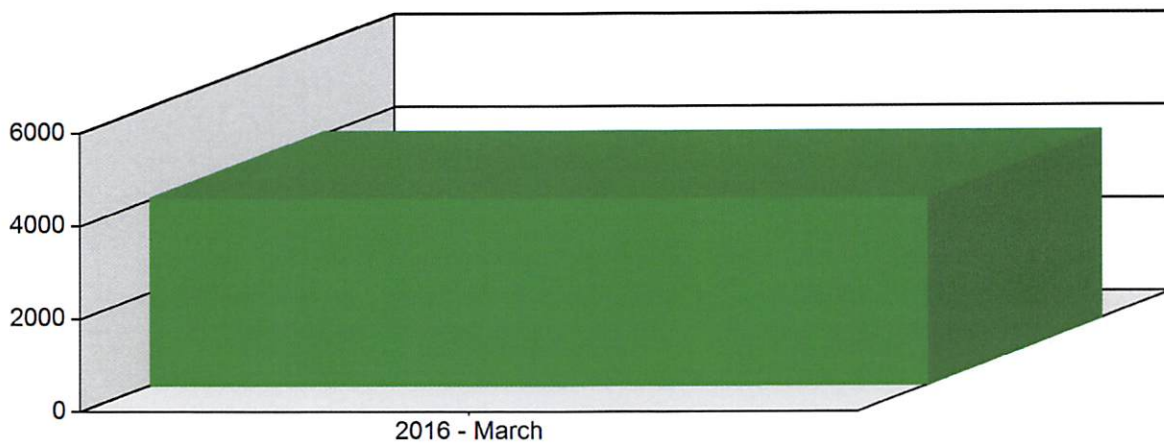
S Y S T E M

Call Volume per Month

From: 03/01/2016 00:00:00
Line Group/Pool: LG - 9-1-1

To: 03/31/2016 23:59:59

Number of Calls : 4,019



<u>Month</u>	<u>Number of Calls</u>	<u>Percentage (%)</u>	<u>Cumulative (%)</u>
2016 - March	4,019	100.00	100.00
	4,019	100.00	

Lafourche Parish
Communications District

E-911



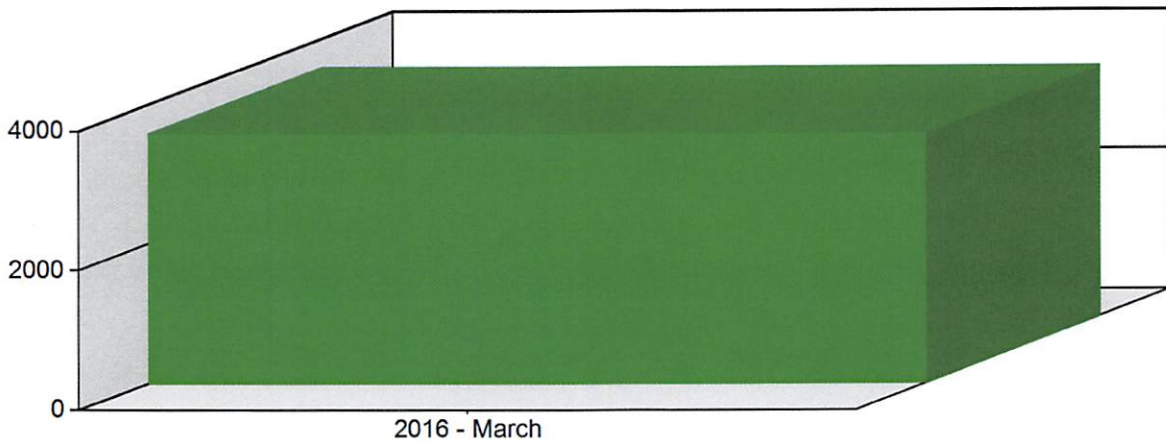
S Y S T E M

Call Volume per Month

From: 03/01/2016 00:00:00
Line Group/Pool: LG - 9-1-1
Class of Service: VOIP, WPH2, WRLS

To: 03/31/2016 23:59:59

Number of Calls : 3,573



<u>Month</u>	<u>Number of Calls</u>	<u>Percentage (%)</u>	<u>Cumulative (%)</u>
2016 - March	3,573	100.00	100.00
	3,573	100.00	

Lafourche Parish
Communications District

E-911



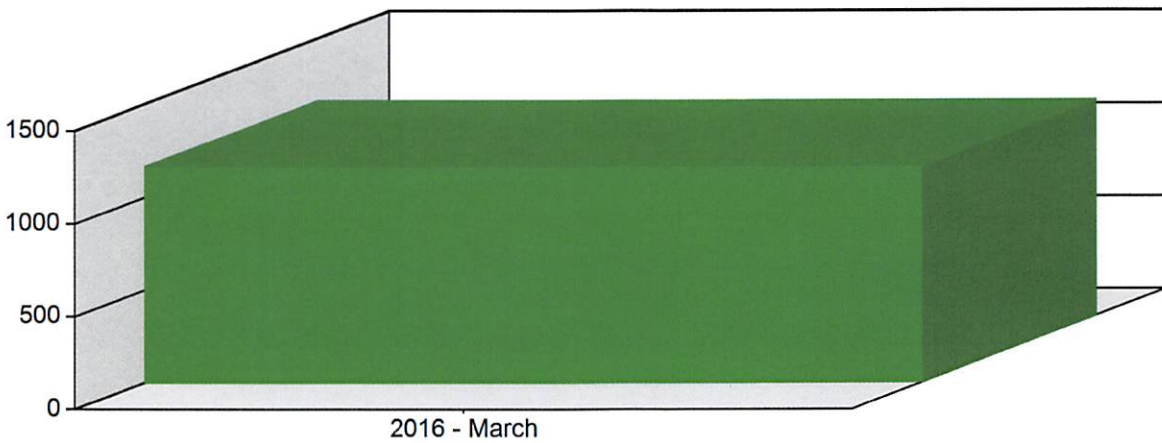
S Y S T E M

Call Volume per Month

From: 03/01/2016 00:00:00
Line Group/Pool: LG - 9-1-1
Class of Service: WRLS

To: 03/31/2016 23:59:59

Number of Calls : 1,160



<u>Month</u>	<u>Number of Calls</u>	<u>Percentage (%)</u>	<u>Cumulative (%)</u>
2016 - March	1,160	100.00	100.00
	1,160	100.00	

Lafourche Parish
Communications District

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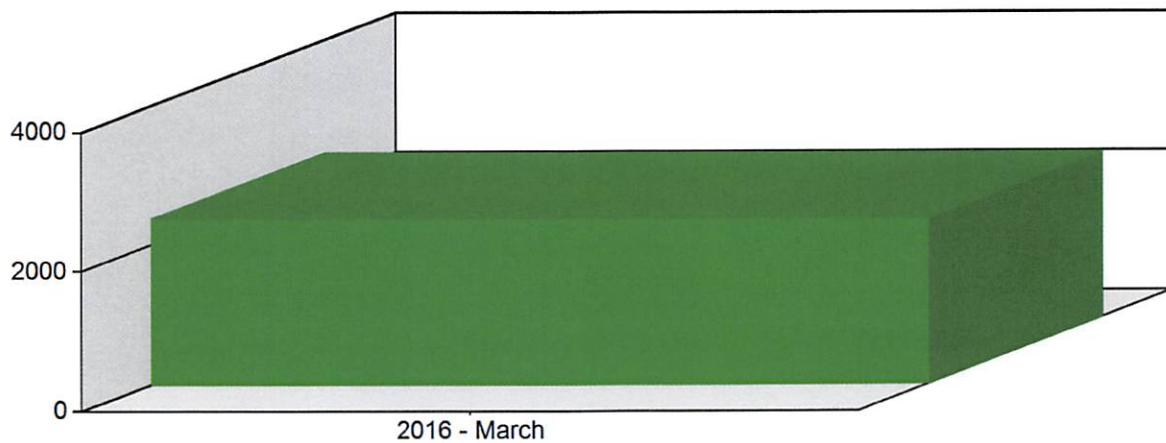
S Y S T E M

Call Volume per Month

From: 03/01/2016 00:00:00
Line Group/Pool: LG - 9-1-1
Class of Service: WPH2

To: 03/31/2016 23:59:59

Number of Calls : 2,371



<u>Month</u>	<u>Number of Calls</u>	<u>Percentage (%)</u>	<u>Cumulative (%)</u>
2016 - March	2,371	100.00	100.00
	2,371	100.00	

Lafourche Parish
Communications District

E-911



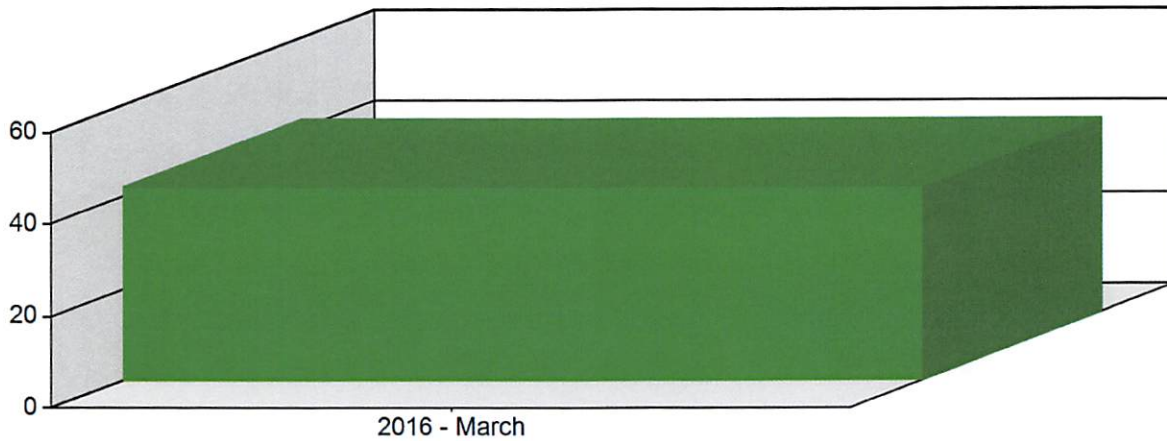
S Y S T E M

Call Volume per Month

From: 03/01/2016 00:00:00
Line Group/Pool: LG - 9-1-1
Class of Service: VOIP

To: 03/31/2016 23:59:59

Number of Calls : 42



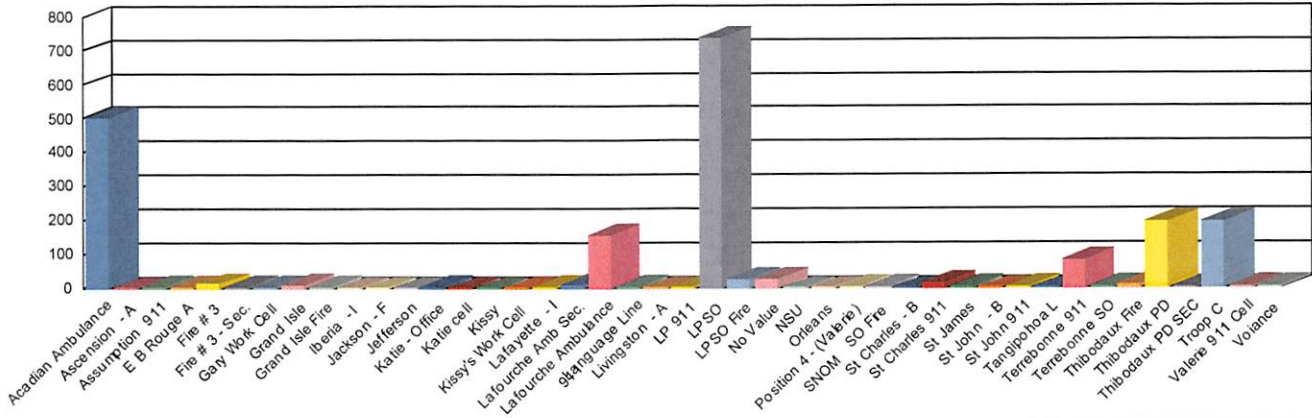
<u>Month</u>	<u>Number of Calls</u>	<u>Percentage (%)</u>	<u>Cumulative (%)</u>
2016 - March	42	100.00	100.00
	42	100.00	



Call Transfer Volume per Agency

From: 03/01/2016 00:00:00 To: 03/31/2016 23:59:59

Number of Call Transfers : 2,050



Agency	Transferred	Percentage (%)
Acadian Ambulance	501	24.44
Ascension - A	1	0.05
Assumption 911	5	0.24
E B Rouge A	4	0.20
Fire # 3	13	0.63
Fire # 3 - Sec.	6	0.29
Gary Work Cell	2	0.10
Grand Isle	9	0.44
Grand Isle Fire	4	0.20
Iberia - I	1	0.05
Jackson - F	1	0.05
Jefferson	1	0.05
Katie - Office	2	0.10
Katie cell	1	0.05
Kissy	1	0.05
Kissy's Work Cell	1	0.05
Lafayette - I	4	0.20
Lafourche Amb Sec.	10	0.49
Lafourche Ambulance 911	156	7.61
Language Line	3	0.15
Livingston - A	1	0.05
LP 911	5	0.24
LPSO	735	35.85
LPSO Fire	25	1.22
No Value	25	1.22
NSU	1	0.05
Orleans	1	0.05
Position 4 - (Valerie) SNOM	5	0.24
SO Fire	5	0.24
St Charles - B	1	0.05
St Charles 911	16	0.78
St James	3	0.15

<u>Agency</u>	<u>Transferred</u>	<u>Percentage (%)</u>
St John - B	1	0.05
St John 911	3	0.15
Tangipohoa L	1	0.05
Terrebonne 911	81	3.95
Terrebonne SO	3	0.15
Thibodaux Fire	9	0.44
Thibodaux PD	196	9.56
Thibodaux PD SEC	5	0.24
Troop C	195	9.51
Valerie 911 Cell	2	0.10
Voiance	5	0.24
	<u>2,050</u>	

Lafourche Parish
Communications District

E-911

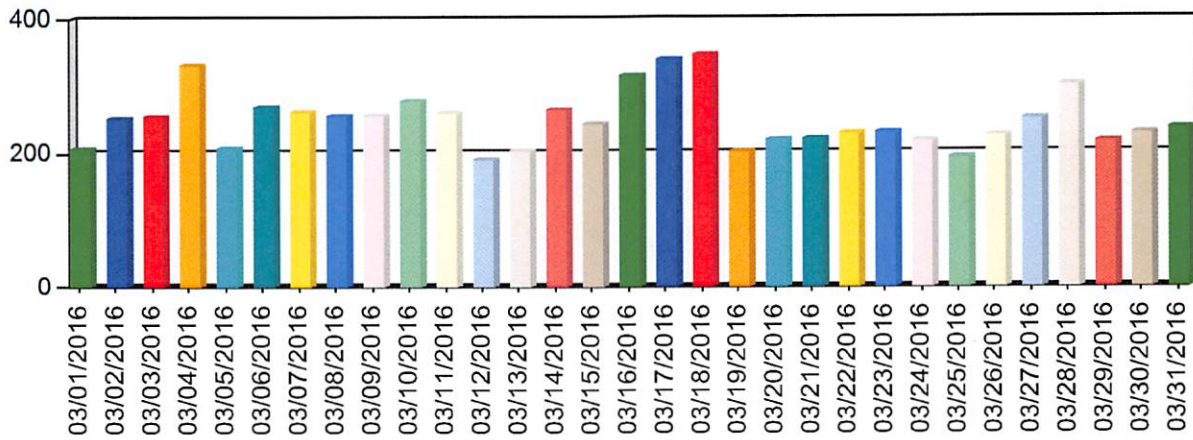


Call Volume per Day

From: 03/01/2016 00:00:00

To: 03/31/2016 23:59:59

Number of Calls : 7,698



Day	Number of Calls	Percentage (%)	Cumulative (%)
03/01/2016	206	2.68	2.68
03/02/2016	251	3.26	5.94
03/03/2016	254	3.30	9.24
03/04/2016	331	4.30	13.54
03/05/2016	207	2.69	16.22
03/06/2016	268	3.48	19.71
03/07/2016	261	3.39	23.10
03/08/2016	255	3.31	26.41
03/09/2016	256	3.33	29.73
03/10/2016	277	3.60	33.33
03/11/2016	260	3.38	36.71
03/12/2016	190	2.47	39.18
03/13/2016	203	2.64	41.82
03/14/2016	264	3.43	45.25
03/15/2016	243	3.16	48.40
03/16/2016	315	4.09	52.49
03/17/2016	339	4.40	56.90
03/18/2016	347	4.51	61.41
03/19/2016	201	2.61	64.02

<u>Day</u>	<u>Number of Calls</u>	<u>Percentage (%)</u>	<u>Cumulative (%)</u>
03/20/2016	219	2.84	66.86
03/21/2016	220	2.86	69.72
03/22/2016	229	2.97	72.69
03/23/2016	230	2.99	75.68
03/24/2016	218	2.83	78.51
03/25/2016	193	2.51	81.02
03/26/2016	226	2.94	83.96
03/27/2016	251	3.26	87.22
03/28/2016	302	3.92	91.14
03/29/2016	217	2.82	93.96
03/30/2016	229	2.97	96.93
03/31/2016	236	3.07	100.00
	7,698	100.00	

Lafourche Parish
Communications District

E-911

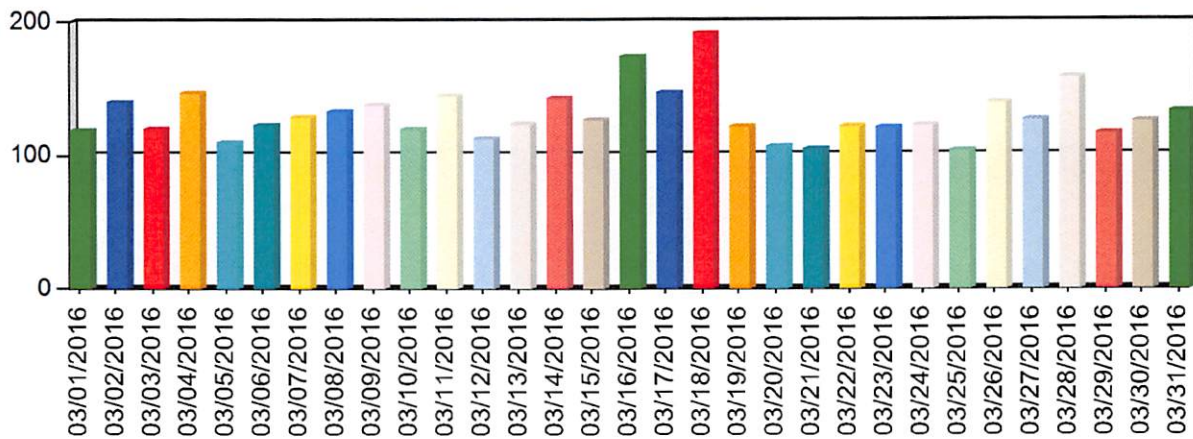


Call Volume per Day

From: 03/01/2016 00:00:00
Line Group/Pool: LG - 9-1-1

To: 03/31/2016 23:59:59

Number of Calls : 4,019



Day	Number of Calls	Percentage (%)	Cumulative (%)
03/01/2016	118	2.94	2.94
03/02/2016	139	3.46	6.39
03/03/2016	119	2.96	9.36
03/04/2016	146	3.63	12.99
03/05/2016	109	2.71	15.70
03/06/2016	122	3.04	18.74
03/07/2016	128	3.18	21.92
03/08/2016	132	3.28	25.21
03/09/2016	137	3.41	28.61
03/10/2016	119	2.96	31.58
03/11/2016	144	3.58	35.16
03/12/2016	112	2.79	37.94
03/13/2016	123	3.06	41.01
03/14/2016	142	3.53	44.54
03/15/2016	126	3.14	47.67
03/16/2016	173	4.30	51.98
03/17/2016	146	3.63	55.61
03/18/2016	191	4.75	60.36
03/19/2016	121	3.01	63.37

<u>Day</u>	<u>Number of Calls</u>	<u>Percentage (%)</u>	<u>Cumulative (%)</u>
03/20/2016	106	2.64	66.01
03/21/2016	104	2.59	68.60
03/22/2016	121	3.01	71.61
03/23/2016	120	2.99	74.60
03/24/2016	122	3.04	77.63
03/25/2016	103	2.56	80.19
03/26/2016	139	3.46	83.65
03/27/2016	126	3.14	86.79
03/28/2016	158	3.93	90.72
03/29/2016	116	2.89	93.61
03/30/2016	125	3.11	96.72
03/31/2016	132	3.28	100.00
	4,019	100.00	